September 16, 2014

Group #2 (Kathy): Focus on Adult Services

1. In looking at the key need and gap areas that have been identified so far, are there any, from your perspective, that are missing? If so, what are they?

- De-stigmatization trainings and increase sensitivity and awareness trainings about how we are all different.
- After care services, including life skills (transportation, employment, budgeting, healthy living, etc.)
- Affordable housing
- County certified SLE’s and transitional housing
- Fluid communication among providers/service agencies
- Medical, mental health, social service resources housed together.
- Mid county services
- More outreach; securing more funding, including grants, donations, etc.
- Integration of MH, health, social services – one stop shopping model
- Resource lists community wide for consumers and providers
- Increase sensitivity training for law enforcement and providers outside of mental health
- Access to employment and volunteer opportunities
- Frequent checking in services and employment to ensure understanding
- Resource list available in book or pamphlet form for those without computers
- Psychiatrist being more understanding of consumer needs
- Increase communication about resources between service providers
- More therapists, especially trauma informed, and more trainings around trauma
- Good communication between therapists and psychiatrists
- Services that allow for easy bus access (8 a.m. is too early) if coming from So. Co. to a No. Co. appt.
- Improving transportation services
- Service providers understanding that when you use the bus it takes a long time to access services
- Transition support entering, exiting, and moving between services.

2. Which need or gap areas are most important?

- Affordable housing
- Safe housing
- After care; SLE (sober living environment), transitional housing with connections to services.
3. **Which need or gap areas should we focus on working on first?**
   - Same as #2, plus services directory.

4. **Are there specific need or gap areas that may be unique or different for South County.**
   - Need increased capacity for services
   - Need additional and expanded services in South County
   - Some services are only available in North County
   - Increase consumer/provider awareness of what is available in South County.
   - Improved transportation between So. and No. County, i.e., van services for clients