



COUNTY OF SANTA CRUZ

701 OCEAN STREET, SANTA CRUZ, CA 95060-4073

(831) 454-2000 WWW.SANTACRUZCOUNTY.US

CARLOS J. PALACIOS, COUNTY ADMINISTRATIVE OFFICER

PRESS RELEASE

Date: March 16, 2020

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SANTA CRUZ COUNTY RESPONDS TO COVID-19

To continue providing critical community services such as vital records, marriage licenses, health inspections, building permits, food support and other benefits, child protective services and health and wellness delivery, the County of Santa Cruz will continue operations for the foreseeable future.

However, several operational changes are being enacted to protect the health and safety of residents and staff. These changes are being enacted to comply with guidance from the Santa Cruz County Public Health Officer designed to slow the spread of novel coronavirus, or COVID-19, which is present within the Santa Cruz County community.

“The County of Santa Cruz provides critical services to residents, particularly to the one-third of County residents who rely on our health and human services programs to support themselves and their families,” County Administrative Officer Carlos Palacios said. “We are taking some common-sense steps to comply with the guidelines, and will update these measures as needed.”

These changes include but are not limited to:

- Enhanced cleaning schedule at all county facilities including public spaces;
- Compliance with social distancing guidelines at public counters, including potentially limiting the number of persons in public lobbies at one time;
- Providing extra space and electronic comment options during Board of Supervisors' meetings;
- Having County employees on field visits inquire about the health of persons at a home or facility prior to entry;
- Elimination of walk-up building permit counter hours while maintaining eFiling and permit appointments;
- Additional screening at County detention and medical facilities;



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- Providing additional phone and online participation options to limit large internal meetings; and
- Additional safety signage throughout County facilities.

Many County services, including building permit application and tax payments, are available online and County residents are encourage to use those options in order to support social distancing guidelines.

For Planning Department Services, including applying for an ePermit, submitting building plan applications, scheduling appointments, or making payments, go to www.sccoplanning.com or call (831) 454-2580.

In response to the COVID-19 outbreak, the Santa Cruz County Board of Supervisors has declared a local emergency. Community guidance and other information can be found at www.healthservicesagency.org/coronavirus. Residents are encouraged to call 211 or text "COVID19" to 211211 for state and local public health information.