



EMERGENCY MEDICAL
SERVICES PROGRAM

County of Santa Cruz

HEALTH SERVICES AGENCY

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CORRECTED MINUTES EMERGENCY MEDICAL CARE COMMISSION

DATE:	August 20, 2018	TIME:	8:30 AM
PLACE:	Aptos/La Selva Fire, 6934 Soquel Dr., Aptos, Conference Room		

MINUTES

ITEM:

1. Call to Order/Establish Quorum, Review/Correct Agenda, Minutes– [8:30 am]
2. Written Correspondence Report – None
3. Oral Communications – Changes coming to EMT accreditation by the EMS office. When the parking lot at Aptos/La Selva Fire is full, please park at the school next door. Question about new legislation or regulations that might allow individuals from prison to work as EMTs.
4. Changes in Commissioners – Two new commissioners anticipated from Watsonville Hospital and Dominican Hospital. Craig is the new CHP commissioner.
5. EMS Administrator Report -
 - 5.1 TAG/Ambulance Contract Implementation – mid-April a new CAD was implemented. Some issues with receiving reports – waived compliance reports and requirements for April – July.
 - 5.2 Agency Staffing -Kathleen was introduced as the new manager for the Emergency Preparedness program. Two more staff by end of September. Serena was a half-time staff person for EMS for data. In May she was removed from the EMS budget. Please be sure to have EMTs schedule with Ruth directly to ensure that someone will be available to manage the certification without delay. Finally, Giang Nguyen left HSA and her deputy, Mimi Hall is now the acting Director.
6. Ambulance Contract Update – Contract is moving forward. Anticipating September 25th Board date for approval.
7. NetCom CAD and reporting update – See above
8. Prehospital Advisory Committee – Scott made report – policies and protocols have been revised and field has been trained. Brad and Scott are looking at data to evaluate how well patients are being managed. Overall cardiac arrest survival out of hospital in Santa Cruz County is similar to other communities our size. If out of hospital cardiac event witnessed, bystander CPR greatly improves survivability. Trying to do active shooter drills twice a year going forward. Training with law enforcement leadership on unified command/incident command. Next part is how to connect with hospitals in terms of triage and transportation.
9. Mobile Hospital/Medical Reserve Corps – State gave out mobile hospitals. Watsonville Hospital is storing the mobile hospital. The mobile hospital contractor stated that there are supplies available to support the mobile hospital. Brenda will follow up on offer of

- supplies. Nancy Yellin will be stepping down from managing the MRC. Looking for MRC volunteers. Some MRC volunteers went to Lake County fires to support shelter effort.
10. EMCC Ordinance – County is reviewing County Code and ordinances. Brenda is editing the EMS ordinance – adding that Commissioners can have alternates to help meet quorum.
 11. Yellow Command – Annual UASI (Urban Area Security Initiative funded) around Bay Area. Will be shelter drill for Santa Cruz for September 6th.
 12. Statewide Exercise – November 15th – Emerging Infectious Disease scenario.
 13. Response to Fires – Commend Ben Lomond Fire (sent EMTs), Central Coast Ambulance and MRC for sending staff to assist in shelters to the Lake County fires. Norovirus outbreak in a shelter. One of the MRC RNs also assisted. Brenda, CAL EIS fellows and Dr. Leff went to the DOC (Departmental Operations Center) and acted as MHOAC (Medical Health Operational Area Coordinator). Much of the work was around pharmaceutical issues. Motion made and passed to have a letter sent to the agencies and individuals who responded thanking them for their work.
 14. Reddinet – tracks hospital status and patient tracking, bed availability beyond hospitals, will help tie in entire system. Can poll skilled nursing facilities to look for beds, and resources and can see all Bay Area except Santa Clara. Will pay for the trauma centers to be on Reddinet for Santa Cruz. Hope to go live October 1.
 15. Helicopter at Watsonville – On September 17th, CALSTAR/REACH will add a resource at Watsonville Airport. Crew at hospital during day, at night will be off site. Are also exploring using CALSTAR staff on AMR rigs if the weather prohibits flying, making a CCT-like rig. Concerns about monopolization of EMS services as AMR and Reach are subsidiaries of same company. EMS tracks how trauma patients are distributed between trauma centers. Would expect same distribution regardless of helicopter transport base location. CALSTAR doesn't have contracts with health insurance companies and causes many billing complaints and financial hardships to Santa Cruz residents and visitors. Proposal to review helicopter use periodically, similar to what Santa Clara does. Look at times, outcomes, utilization. Robyn volunteered to be on committee as representative of community, perhaps quarterly. Commission will write letter to CALSTAR and cc the Board of Supervisors. Celia will draft the letter – include integration of CCT/ground when can't fly.
 16. Proposed Agenda for Next Meeting – Invitation for Mimi Hall to attend EMCC, EMS agency staffing, MCI/hospital surge, Helicopter billing/insurance, EMT opportunities for folks returning to society following incarceration, Yellow Command (UASI), September 17th next meeting at Watsonville Hospital. (For October – mental health/EMS update, homeless update)

17. Adjournment –

Commissioners in attendance:

- Dan Quinto
- Craig Kunzler
- Kent Benedict, MD
- Marc Yellin, MD
- Chris Jones
- Robyn McIntyre
- Ian Larkin
- Celia Barry
- ~~Lisa Angell~~ (correction made October 15, 2018)

County Staff:

- Kathleen Conley
- Brenda Brenner

Guests:

- Chris Johnston (Watsonville Hospital)
- Paul Angelo (Dominican Hospital)
- Tammy Spath, (SCR911)
- Patrick Winters (Central Fire)
- Eric Conrad (Dominican Hospital)

- Becky Shoemaker (Santa Cruz Health Information Exchange)

- Michael Baulch (Stanford Life Flight)

- Jeff Horner (CALSTAR)

- Scott Vahradian (EMSIA)