



EMERGENCY MEDICAL SERVICES PROGRAM

County of Santa Cruz

HEALTH SERVICES AGENCY

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MINUTES EMERGENCY MEDICAL CARE COMMISSION

<u>DATE:</u>	October 15, 2018	<u>TIME:</u>	8:30 AM
<u>PLACE:</u>	Central Fire, 930 17 th Avenue, Santa Cruz, CA 95062		

ITEM:

1. Call to Order/Establish Quorum, Review/Correct Agenda, Minutes– [8:30 am] – August minutes approved with one change – Lisa Angell was not present
2. Written Correspondence Report – None
3. Oral Communications –
4. EMS Administrator Report -
 - 4.1 TAG/Ambulance Contract Implementation – Up to date on TAG
5. Introduction to Mimi Hall, Director of HSA – 20 years in county health, mostly in rural counties – Plumas and Yolo counties.
6. Ambulance Contract Update – AMR and Fire working through language in subcontract, AMR contract went to the State and will get some feedback today about the contract. Expect it to go to Board of Supervisors on October 30 for approval. When document can be shared, link will be published and all can access it. First Watch – data analytics program will be implemented as part of new contract with AMR. Will provide data in more usable format.
7. Prehospital Advisory Committee – Trauma data reviewed by PAC. Fly patients less often than used to. Looked at time on task, destination, travel method used. System continues to work well. Overtriage rate for out of county – 35 to 38% for Natividad and VMC, very low for Regional or Stanford. Driving more to VMC and Natividad. Request made that completed report be shared with EMCC. PAC – need to find a way to be more efficient - “why did I get a fire truck when I just wanted an ambulance?” PAC is looking at types of calls to see which calls need ambulance only and which need fire truck only. Hearts and Hands will be test facility for ambulance only to see if can reduce the overlap of responses.
8. Helicopter/HEMS Update, Including Billing – Jeff Horner – opened new base September 17th – 30 requests so far, about 20 originated within county, 10 transports so far. Discussions with Stanford LifeFlight about sharing the GPS route in and out of Dominican Hospital. CALSTAR and LifeFlight were both asked to provide the average out of pocket costs for transports from Santa Cruz.
9. MCI/Hospital Surge - Update made.
10. EMT opportunities for folks returning to society following incarceration – Update made.
11. EMCC Ordinance – Motion to approve as written and accepted.
12. Yellow Command Update – Occurred in September – shelter exercise. Many people in general shelters have medical needs.
13. Statewide Exercise – November 15th – Emerging infectious disease scenario – testing Reddinet.

14. Reddinet Implementation – Starting today at 9am – live with Reddinet- monitoring and tracking hospital diversion and also has MCI module so AMR supervisor can track patients into system to automatically notify hospitals that patients are coming, can poll hospitals to determine how many can accept. Hospitals can scan triage tags for walk-ins. Can give better picture of number of patients from event. Also has messaging capability and family reunification module so can use triage tag scanned to assist family reunification. Also will let Red Cross or family reunification group take load off of Emergency Departments for phone numbers. There are required hospital surge exercises during next year. Will do bed polling on daily basis.

15. Hospital Mergers – Dignity Health is merging with Catholic Healthcare Initiatives. Currently not anticipating any changes in services locally. Santa Clara County is bidding for O'Connor and St. Louise. Anticipate that neither hospital will close.

16. Mental Health/Homeless/EMS Update - deferred

17. HIE Grant Application Update – State EMSA hasn't released final RFP yet. Due date for grant funds is December 7th. Santa Cruz is unsure whether or not to participate.

18. Proposed Agenda for Next Meeting – (For December – Trauma Update, Resource utilization for lower acuity calls and responses to SNFs, Mental Health/Homeless/EMS Update, HEMS Update)

19. Adjournment –

Commissioners in attendance:

- Dan Quinto
- Kent Benedict, MD
- Marc Yellin, MD
- Chris Jones
- Robyn McIntyre
- Ian Larkin
- Celia Barry
- Marcus Kwan
- Eric Conrad, RN
- Lisa Angell, RN

County Staff:

- Brenda Brenner
- Arnold Leff, MD
- Dave Ghilarducci
- Mimi Hall

Guests:

- Chris Johnston (Watsonville Hospital)
- Paul Angelo (Dominican Hospital)
- Patrick Winters (Central Fire)
- Michael Baulch (Stanford Life Flight)
- Jeff Horner (CALSTAR)
- Scott Vahradian (EMSIA)
- Jason Hajduk
- Bill Schwartz