The County of Santa Cruz Integrated Community Health Center Commission SPECIAL MEETING AGENDA

October 4, 2018 @ 11:00 am

Meeting Location: 1400 Emeline Bldg. K, Room 164 (1st Floor), Santa Cruz, CA 95060 1939 Harrison Street, Suite 211, Oakland, CA 94612

ORAL COMMUNICATIONS - Any person may address the Commission during its Oral Communications period. Presentations must not exceed three (3) minutes in length, and individuals may speak only once during Oral Communications. All Oral Communications must be directed to an item not listed on today's Agenda, and must be within the jurisdiction of the Commission. Commission members will not take actions or respond immediately to any Oral Communications presented, but may choose to follow up at a later time, either individually, or on a subsequent Commission Agenda.

- 1. Welcome/Introductions
- 2. Oral Communications
- 3. September 20, 2018 Meeting Minutes Recommend for Approval
- 4. Changing Commission Meeting Date Action Required
- 5. Quality Management Committee Update
 - Patient Satisfaction Survey
- 6. Financial Update
- 7. Review of CEO Evaluation Process
- 8. CEO Update

Action Items from Previous Meetings:

Action Item	Person(s) Responsible	Date Completed	Comments
#1 Len Finocchio requested additional time with Jenn Phan regarding her presentation of Service Area Review Data.		9/5/18	
#2 Current Patient Satisfaction Survey questions to be provided to members with next months agenda. The questions will be discussed for possible editing prior to distribution next January. Members would like to know where the survey questions originated.	Raquel	9/13/18	
#3 Rama would like to see a full vacancy list.			
#4 Raquel to bring back revised version of Patient Survey	TO THE PERSON OF		***************************************

Next meeting: November 1, 2018 11:00 am- 1:00 pm

1080 Emeline Ave, Building D, DOC Conference Room, Second Floor, Santa Cruz, CA 95060

The County of Santa Cruz Integrated Community Health Center Commission

Minute Taker: Mary Olivares

Minutes of the meeting held September 20, 2018

Attendance	
Rahn Garcia	Chair
Christina Berberich	Member
Kristin Meyer	Member
Dinah Phillips	Member
Len Finocchio	Member- Call In
Marco Martinez-Galarce	Member
Gustavo Mendoza	Member
Amy Peeler	County of Santa Cruz, Health Services, CEO of Clinic Services Division
Joey Crottogini	County of Santa Cruz, Health Services Manager, HPHP
Raquel Ramirez Ruiz	County of Santa Cruz, Senior Health Services Manager
Mary Olivares	County of Santa Cruz, Heath Services, Admin Alde
Mosting Commenced at 11.05 am and	

Meeting Commenced at 11:05 am and Concluded at 12:36 pm

Excused/Absent:

Absent: Rama Khalsa Absent: Pamela Hammond Absent: Nicole Pfeil

2. Oral Communications:

Kristin Meyer announced that she'd be resigning from the Community Health Center Commission effective today Thursday, September 20, 2018 at the end of today's meeting. All members thanked her for her work.

Christina Berberich proposed that we change our meeting to the first Thursday of the month. All members were in agreement to the change of date.

Review of August 9, 2018 minutes - Recommended for Approval. Rahn motioned for the acceptance of the minutes with the amended changes on item 5 and item 7 made by Amy Peeler and Raquel Ramirez-Ruiz the rest of the members present were in favour.

 Executive Session – Public Employee Performance Evaluation of Chief Executive Officer Pursuant to subdivision (b) of Government Code Section 54957

Evaluation of closed session nothing to report

4. HPHP - Focusing on Outreach Services

Joey Crottogini, Health Services Manager from the Homeless Persons Health Project (HPHP) was guest speaker. He handed out information about the services HPHP provides. He explained the various forms of outreach and services they provide to the homeless population.

5. Vacancies

Table item for next meeting.

6. Quality Management Committee Update - Patient Satisfaction Survey Instrument

Patient surveys short form and long forms were included in the packets for Commission members. Raquel explained on research that she has done in trying to find the instrument to develop the patient survey. Raquel to bring back revised version to the next meeting. Rahn asked if any of the Commission members would like to work outside of the commission to assist Raquel with the patient survey? Marco and Len are interested in assisting Raquel.

Raquel was happy to announce they had their first chart review audit. Computers were set up in the basement at 1080 Emeline. Physicians had 45 minutes to review charts they completed 104 Chart reviews. This took a few months of pianning it was well received. Rahn noted: accepting this report from Raquel.

At this point at 12:06 P.M. Kristin Meyer excused herself.
7. Financial Update:
Amy explained the breakdown of the various financial reports that were distributed at todays meeting. One member asked how much do we write off? Amy responded about 40-50 thousand.
8. CEO update:
Amy stated that they had submitted a grant for the substance use disorder expansion. Notified the Commission we received a check in the amount \$305,000.00 and an additional \$35,000.00.
Previous action items:
Action items:
Raquel to bring back revised version of Patient Survey
Next Meeting: October 4, 2018 11:00 am -1:00 pm 1400 Emeline, Room 206, Santa Cruz, CA
□ Minutes approved
(Signature of Board Chair or Co-Chair) (Date)

Meeting Calendar

Board meetings are scheduled one year in advance, the board presents a new calendar for approval. At that time the board may confirm or modify the meeting schedule for the current calendar year.

Once a calendar is submitted and approved, every effort is made to adhere to the dates. Occasionally, however, board meetings must be shifted to accommodate unexpected complications. When that happens, every effort is made to notify all interested parties well in advance.

July 2018 to June 2019 - Meeting Schedule

First Thursday of the Month

Date:	Time:	Location:
		1080 Emeline Ave.
July 12 th , 2018	12:30pm – 2:30pm	DOC Conference Room
		1080 Emeline Ave.
August 9 th , 2018	11:00am – 1:00pm	DOC Conference Room
		1080 Emeline Ave.
September 13 th , 2018	11:00am – 1:00pm	DOC Conference Room
	·	1080 Emeline Ave.
October 4 th , 2018	11:00am – 1:00pm	DOC Conference Room
	·	1080 Emeline Ave.
November 1 st , 2018	11:00am – 1:00pm	DOC Conference Room
		1080 Emeline Ave.
December 6 th , 2018	11:00am – 1:00pm	DOC Conference Room
	•	1080 Emeline Ave.
January 3 rd , 2019	11:00am – 1:00pm	DOC Conference Room
		1080 Emeline Ave.
February 7 th , 2019	11:00am – 1:00pm	DOC Conference Room
		1080 Emeline Ave.
March 7 th , 2019	11:00am – 1:00pm	DOC Conference Room
		1080 Emeline Ave.
April 4 th , 2019	11:00am – 1:00pm	DOC Conference Room
		1080 Emeline Ave.
May 2 nd , 2019	11:00am – 1:00pm	DOC Conference Room
		1080 Emeline Ave.
June 6 th , 2019	11:00am – 1:00pm	DOC Conference Room

Update: 9/14/18

Commission Board Members as of:

9/27/2018

Board Member	Community/Patient Status:	Phone Mumber	Matting Address	Email address
1 Berberich, Christina	Community	312-613-9739	200 9th Ave, Santa Cruz, CA 95062	berberlchc@gmail.com
2 Garcia, Rahm	Community	476-5911 (home)/252-2047 (cell)	4609 Dawn Lane, Soquel, CA 95073	unodog99@gmail.com
3 Hammond, Pamela	Patient	234-3900	21 St. Francis Drive, Watsonville, CA 95076	pampurting@gmail.com
4 Khalsa, Rama	Community	475-6047 (home)/251-1939 (cell)	5090 Chiquita Way, Soquel, CA 95073	RAMA.KHALSA@BHCEQRO.COM
5 Mendoza, Gustavo	Patient	831-435-8061	97 Chestnut Street #144, Santa Cruz, CA 95060	Romendoza1@gmail.com
6 Pfell, Nicole	Patient	252-3047	111 Barson Street #2, Santa Cruz, CA 95060	Phone Or Mail Only - 252-3047
7 Philips, Dinah	Community	831-234-0900	374 Hames Road, Corralitos, CA 95076	diphi@baymoon.com
8 Len Finocchio	Community	415-254-9142	1720 King Street, Santa Cruz, CA 95060	len finocchio@me.com
9 Marco Martinez-Galarce	Patient	831-840-5624, prefers e-mail contact	40 Eileen Strret, Watsonville, Ca 95076	mamg96@aol.com
10 Vacant				
11 Vacant				
Country Contracto		Ohene Street	= # - # # #	

Amy Peeler - CEO / Chief of Clinic Services
Mary Olivares - Admin Aide to Amy Peeler - 831-454-4341
Raquel

Amy,peeler@santacruzcounty.us mary.olivares@santacruzcounty.us

Update Website when Commissioners Change and Send updated contact information to Jillian Ritter Jillian Ritter - x 2200 - Gerk of the Board Contact

COUNTY OF SANTA CRUZ VACANT POSITION FILE

AS OF 9/11/2018 PAY1504B

									(LOA EMP 013801)	(LOA EMP 008128)	•							(LOA EMP 013662)																	
	IT APP DEVISUP ANL II	SR HEALTH SVCS MGR	HEALTH SVCS AGENCY DIR	IT SUPP SVCS ANLST II	ADMIN AIDE	ADMIN SERVICES MANAGER			CLERKIII	CLERKIII	OFFICE ASSISTANT III	SR MED BILLING TECH	MH CLIENT SPECIALIST	MH CLIENT SPECIALIST	MH CLIENT SPECIALIST	MH CLIENT SPECIALIST	MEDICAL ASSISTANT	MEDICAL ASSISTANT	MEDICAL ASSISTANT	DETENTION NURSE SPECH	CLINIC NURSE II	CLINIC NURSE!	CLINIC NURSE (II	PUB HLTH NURSE II	PHYS ASSTANURSE PRACT	PHYS ASSTANURSE PRACT	PHYS ASSTANURSE PRACT	CLINIC PHYSICIAN-HSA	CLINIC PHYSICIAN-HSA						
PPDS	58	98	82	8	88	82			26	56	58	8	28	92	92	56	82	78	28	92	8	26	28	5 2	8	28	88	8	28	88	8	98 84	88	8	8
HOURS	40	40	40	40	40	40	6.00	· ·	40	40	40	40	34	40	40	40	40	40	40	24	40	40	40	40	40	30	30	40	40	40	36	40	40	98	32
POSITION	DD2001AA	PJ7007AA	PT8001AE	TT2004AA	UR1020AA	UW7005AA	_	ET UNIT	BA8006AA	BA8009AA	BC7040AA	MB6002AA	NP5285GC	NP5300AA	NP5301AA	NP5302AA	NW7051AA	NW7056AA	NW7069AA	PD6024TA	PG5006AA	PG5035AA	PG7123AA	PH5128AA	PH5129AA	PH5130LA	PH5131LA	PH5132AA	PH5133AA	PH5135AA	PJ3003EA	PJ3030AA	PJ3033AA	PT3005EA	PT3013JA
SEC	8	8	8	8	00	8	DGET UNI	S IN BUDG	8	00	8	00	00	00	00	8	8	8	00	8	8	00	00	00	8	8	8	90	8	8	00	00	00	00	00
VIO/THO	3601	3601	3601	3601	3601	3601	TOTAL VACANT FTE IN BUDGET UNIT	TOTAL VACANT POSITIONS IN BUDGET UNIT	3610	3610	3610	3610	3610	3610	3610	3610	3610	3610	3610	3610	3610	3610	3610	3610	3610	3610	3610	3610	3610	3610	3610	3610	3610	3610	3610

COUNTY OF SANTA CRUZ VACANT POSITION FILE

AS OF 9/11/2018 PAY1504B

SEC POSITION HOURS PPDS 00 PT3028AA 40 26 00 PT5001AA 40 26 00 SM7001AA 40 26 00 UV7003AA 40 26 BUDGET UNIT 31 28.55 ONS IN BUDGET UNIT 31 26 00 NEB001AA 40 26 00 NH6014AA 40 26 00 NH6014AA 40 26 00 NH6015AA 40 26 00 NK5023AA 40 26 00 NK5023AA 40 26 00 PH5018AA 40 26	(LOA EMP 013680)
SEC POSITION HOURS PPDS 00 PT3028AA 40 26 00 PT5001AA 40 26 00 SM7001AA 40 26 00 UV7003AA 40 26 BUDGET UNIT 31 29.55 ONS IN BUDGET UNIT 31 26 00 NEB001AA 40 26 00 NH6013TA 24 26 00 NH6013TA 40 26 00 NH6014AA 40 26 00 NK5023AA 40 26 00 NK5023AA 40 26 00 PH5016AA 40 26	(LOA E)
SEC POSITION HOURS	PUB HLTH NURSE II PUB HLTH NURSE II PUB HLTH NURSE II PUB HLTH NURSE II PUB HLTH NURSE III PUB HLTH NURSE III PUB HLTH NURSE III HEALTH SERVICES MGR CCS - PHYSICAL THERAPI CCS - PHYSICAL THERAPI OFFICE ASSISTANT III OFFICE ASSISTANT III SR CASE DATA CLERK MEDICAL BILLING TECH SR ACCOUNTING TECH SR ACCOUNTING TECH HLTH CLIENT BENEFT REP MEDICAL ASSISTANT CLINIC NURSE II
SEC POSITION HOUSE OF PT3028AA OO PT3028AA OO PT5001AA OO SM7001AA OO UW7003AA OO NE8001AA OO NH6011AA OO NH6013TA OO NH6013AA OO NH6013AA OO NH6015AA OO PD8005AA OO PH5018AA	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2
SEC	40 40 40 40 15.00 15.00 40 40 40 40 40 40 40
77DIV SEC 00 00 00 00 00 00 00 00 00 00 00	PH5018AA PH5105AA PH5105AA PH5128AA PH5129AA PH8118XA PJ6016AA PP5010XA T BC7035AA BC7035AA CH4028AA CH4028AA CH8045AA NIM5008AA
T/DIV	3620 00 PH5G 3630 00 PP5G 3630 00 BC7G 3630 00 CH8G 3630 00 CH8G 3630 00 CH8G 3630 00 CH8G 3630 00 NW7G 3630 00 NW7G
DPT/DIV 3610 3610 3610 3610 TOTAL VACANT FTE IN TOTAL VACANT POSITI 3620 3620 3620 3620 3620 3620	NO.