The County of Santa Cruz
Integrated Community Health Center Commission

MEETING AGENDA
April 4, 2019 @ 11:00 am

Meeting Location: 1080 Emeline Ave., Bldg. D (DOC Conference Room, 2nd Floor), Santa Cruz, CA 95060
1939 Harrison Street, Suite 211, Oakland, CA 94612

ORAL COMMUNICATIONS - Any person may address the Commission during its Oral Communications period. Presentations must not exceed three (3) minutes in length, and individuals may speak only once during Oral Communications. All Oral Communications must be directed to an item not listed on today's Agenda, and must be within the jurisdiction of the Commission. Commission members will not take actions or respond immediately to any Oral Communications presented, but may choose to follow up at a later time, either individually, or on a subsequent Commission Agenda.

1. Welcome/Introductions
2. Oral Communications
3. March 7, 2019 Meeting Minutes – Recommend for Approval
4. IBH Presentation
5. CEO Evaluation Process
6. Quality Management Committee Update
7. Financial Update
8. CEO Update

Action Items from Previous Meetings:

<table>
<thead>
<tr>
<th>Action Item</th>
<th>Person(s) Responsible</th>
<th>Date Completed</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lens report - Kaiser arrival in 3-4 months</td>
<td>Len</td>
<td>3/19</td>
<td></td>
</tr>
<tr>
<td>Review and Visit metrics annually, include IBH in future reviews.</td>
<td>Julian</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Amy to keep updating committee on what we will be receiving for homeless funding</td>
<td>Amy</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Raquel to research Dientes survey company and see how expensive it is and report back to the commission.</td>
<td>Raquel</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Julian to add expenditure in the &quot;Impacts&quot; section of the fiscal report.</td>
<td>Julian</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Marco to do some research and report back at next meeting on Ted Talks.</td>
<td>Marco</td>
<td></td>
<td></td>
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<tr>
<td>Amy to ask Kathleen to come to next meeting to give IBH presentation.</td>
<td>Amy</td>
<td></td>
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</tr>
</tbody>
</table>

Next meeting: May 2, 2019 11:00 am-1:00 pm
1080 Emeline Ave, Building D, DOC Conference Room, Second Floor, Santa Cruz, CA 95060
The County of Santa Cruz Integrated Community Health Center Commission

Minute Taker: Mary Olives

Minutes of the meeting held March 7, 2019

Attendance
Christina Berberich Chair
Rahn Garcia Vice-Chair
Marco Martinez-Galarce Member
Gustavo Mendoza Member
Amy Peeler County of Santa Cruz, Chief of Clinics
Raquel Ramirez Ruiz County of Santa Cruz, Senior Health Services Manager
Julian Wren County of Santa Cruz, Administrative Services Manager
Mary Olives County of Santa Cruz, Administrative Aide

Meeting Commenced at 11:05 am and Concluded at 12:02 pm

1. Excused/Absent:
   Excused: Dinah Phillips
   Excused: Len Finocchio
   Excused: Pamela Hammond

2. Oral Communications:

   Marco sent an e-mail with information on Ted Talks he asked committee if they had a chance to look at it. Marco stated we could invite people who are thinking about the future of Public Health with emphasis on prevention. We could get either UC Santa Cruz or Cabrillo College to provide us with a space for the conference, and given that TED encourages local gatherings, they will probably be willing to provide us with not only resources, but also speakers. Marco to do some research and report back at next meeting.

3. February 7, 2019 Meeting Minutes - Action item

   Review of February 7, 2019 Meeting Minutes - Recommended for Approval. Gustavo motioned for the acceptance of the minutes Marco Second the rest of the members present were in favour.

4. CEO Evaluation Process

   Tabled for next meeting. Executive session scheduled for April 4, 2019 @ 10:30 A.M.

5. Quality Management Committee Update

   Raquel stated they have been participating with the Alliance on an exercise on what values are important to the Emeline Health Center staff. Committee will work on the top four identified values. Raquel also stated committee is starting to work on the quality management plan for this coming fiscal year, she will bring back to our commission for approval. Raquel also mentioned that six staff members are participating in a 12-week self-paced on-line course "joy in the work place".

6. Policy Update - Action Item

   Policy 640.02 - Salary Limitations
   Policy 640.04 - Anti-Lobbying and legislative Advocacy policy
   Policy 640.07 - Exceptions to Restriction on Abortions

   Some updates made on these three policies brought to committee for approval. Marco motioned for approved, Gustavo Second, all other members in favour.

7. Financial Update

   Julian presented information on several reports, such as: FQHC Visit Average and Range for all clinics including IBH, FQHC Defined Visits, FQHC Defined Visits - compare current year to same last year. It was asked as to why IBH numbers so different from IBH Watsonville and IBH Santa Cruz. Amy to ask Kathleen to come to next meeting to give presentation.

8. Medi-Cal Issues

   This item should have been removed.

9. CEO Update

   Amy stated that HPHP staff is out everyday at the encampment on River Street providing services, water, and Narcan to campers. She stated there were 2 deaths this week at the camp site. A lot more meetings are taking place at HPHP to discuss increasing shelters and new location for River Street camp. Amy also stated we possibly have three new members for our commission. One from Bruce McPhersons district, and the other 2 from Greg Caput District. Supervisor Caput would like to meet with them prior to starting on our Commission. Amy also reported that we have contracted a new acupuncturist that is scheduled to start providing services on 3/19/19 and that we are working with the Alliance to negotiate a contract. Lastly, we have second interviews scheduled for potential Medical Director and that construction is close to finish with our
Santa Cruz Clinic goal for May 1, 2019.

Action items:

1. Len's report - Kaiser arrival in 3-4 months
2. Review and visit metrics annually, include IBH in future reviews.
3. Amy to keep updating committee on what we will be receiving for homeless funding
4. Raquel to research Dientes survey company and see how expensive it is and report back to the commission.
5. Julian to add expenditure in the "Impacts" section of the fiscal report.
6. Marco to do some research and report back at next meeting on Ted Talks.
7. Amy to ask Kathleen to come to next meeting to give IBH presentation.

Next Meeting: April 4th, 2019 11:00 am - 1:00 pm
1080 Emeline, Santa Cruz, CA

☐ Minutes approved _______________________________ / /
(Signature of Board Chair or Co-Chair) (Date)
Integrated Behavioral Health

Santa Cruz County Health Clinics

Services
- Behavioral Health Assessment
- Individual Counseling
- Family and Couples Counseling
- Psychiatric Evaluation
- Medication Management
- Therapy and Support Groups

Locations
- 1080 Emeline Avenue
  Santa Cruz
- 1430 Freedom Boulevard
  Watsonville
- 115-A Coral St.
  Santa Cruz

Homeless Persons Health Project

How can we help?

Why IBH?
Traditionally, physical health services and behavioral health services were provided in separate settings, with limited communication and coordination of care. IBH seeks to bridge that gap with emphasis on caring for the whole person. There is strong evidence that this type of patient-centered approach to care improves health outcomes.

Great service: friendly, professional, efficient, timely, compassionate.

IBH Patient

To learn more or to set up an IBH consultation, talk to your PCP or other medical staff or contact us at (831) 454-4100.
It's a great start! \nlight at the end of the tunnel. \nmuch to get well and see the \nTeam has helped me so \ntalk to, IBH can help. \nJust need someone to \nsubstance abuse or \nrelationship issues, \nfeeling down, \ndecision, a life crisis, \nsolving, making a big \nhelp with problem \nIf you are looking for \nme? Is IBH right for me? \n
help you need. \nensure that you receive the \nother medical staff to \nprimary care provider and \ncollaborating with your \nyour care team, \nwork as part of \n
help. \nabout a problem can \nsometimes talking \n\nWho is IBH? \nA multidisciplinary team of counselors, \npsychiatrists, nurse practitioners, and case \nmanagers, and case \n
What is IBH? \nIntegrated Behavioral Health (IBH) provides \nEssential counseling and \npsychiatric services for our \npatients in the primary care \nclinics in Santa Cruz and \nWatsonville. \n
IS IBH right for you?
Santa Cruz County Health Services Agency Clinics
Fiscal Presentation
Data through
Through 2/28/19
<table>
<thead>
<tr>
<th>Row Labels</th>
<th>Sum of Budget</th>
<th>Sum of Actual</th>
<th>Division EA's</th>
<th>EA Var to Bud</th>
<th>At 58.63% of FY</th>
</tr>
</thead>
<tbody>
<tr>
<td>REVENUE</td>
<td>(40,452,603)</td>
<td>(18,494,664)</td>
<td>(38,637,321)</td>
<td>(1,025,232)</td>
<td>46%</td>
</tr>
<tr>
<td>EXPENDITURE</td>
<td>42,015,744</td>
<td>21,194,644</td>
<td>39,751,258</td>
<td>2,264,486</td>
<td>50%</td>
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<tr>
<td>Grand Total</td>
<td>1,553,141</td>
<td>2,699,980</td>
<td>1,113,937</td>
<td>439,204</td>
<td></td>
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</table>

*Our revenues are down YTD however, our expenditures are also underbudget.

*Adopted Budget estimated Net County Cost.

Actual Net County Cost as of end of January.

Projected FY end Clinic Services Net County Cost.

Clinic Services Estimated Actual Net Cost.
### FQHC-Defined Visits and Patients Report

**Includes Open Charts and CRWQ**

**Compare Current Year Period to Same Period Last Year**

#### Visits

<table>
<thead>
<tr>
<th>Service</th>
<th>SCZ SG CLINIC</th>
<th>SCZ SANTA CRUZ RHI</th>
<th>SCZ HWP CLINIC</th>
<th>SCZ WATS CLINIC</th>
<th>SCZ WATSONVILLE RHI</th>
<th>Totals</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Current Year</td>
<td>Last Year</td>
<td>Change%</td>
<td>Current Year</td>
<td>Last Year</td>
<td>Change%</td>
</tr>
<tr>
<td>MEDI-CAL</td>
<td>5,221</td>
<td>3,688</td>
<td>-30%</td>
<td>2,261</td>
<td>3,072</td>
<td>-26%</td>
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<tr>
<td>BENEFICIARY</td>
<td>1,210</td>
<td>1,387</td>
<td>-13%</td>
<td>177</td>
<td>178</td>
<td>-1%</td>
</tr>
<tr>
<td>CHDP</td>
<td>8</td>
<td>8</td>
<td>0%</td>
<td>6</td>
<td>9</td>
<td>36%</td>
</tr>
<tr>
<td>MEDICAID</td>
<td>378</td>
<td>386</td>
<td>-2%</td>
<td>238</td>
<td>177</td>
<td>34%</td>
</tr>
<tr>
<td>FARMACKX</td>
<td>80</td>
<td>19</td>
<td>-80%</td>
<td>0</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>SELF PAY</td>
<td>281</td>
<td>247</td>
<td>13%</td>
<td>20</td>
<td>25</td>
<td>-20%</td>
</tr>
<tr>
<td>OTHER</td>
<td>60</td>
<td>81</td>
<td>-26%</td>
<td>10</td>
<td>16</td>
<td>-38%</td>
</tr>
<tr>
<td>MEDicaid</td>
<td>186</td>
<td>246</td>
<td>-24%</td>
<td>15</td>
<td>31</td>
<td>-52%</td>
</tr>
<tr>
<td>INURED</td>
<td>8</td>
<td>5</td>
<td>60%</td>
<td>0</td>
<td>1</td>
<td>100%</td>
</tr>
<tr>
<td>FEB</td>
<td>44</td>
<td>29</td>
<td>52%</td>
<td>2</td>
<td>2</td>
<td>0%</td>
</tr>
<tr>
<td>Totals</td>
<td>7,753</td>
<td>9,111</td>
<td>-17%</td>
<td>3,766</td>
<td>4,263</td>
<td>-11%</td>
</tr>
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</table>

#### Patients

<table>
<thead>
<tr>
<th>Service</th>
<th>SCZ SG CLINIC</th>
<th>SCZ SANTA CRUZ RHI</th>
<th>SCZ HWP CLINIC</th>
<th>SCZ WATS CLINIC</th>
<th>SCZ WATSONVILLE RHI</th>
<th>Totals</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Current Year</td>
<td>Last Year</td>
<td>Change%</td>
<td>Current Year</td>
<td>Last Year</td>
<td>Change%</td>
</tr>
<tr>
<td>MEDI-CAL</td>
<td>2,250</td>
<td>2,510</td>
<td>-11%</td>
<td>876</td>
<td>636</td>
<td>37%</td>
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<tr>
<td>BENEFICIARY</td>
<td>687</td>
<td>616</td>
<td>11%</td>
<td>117</td>
<td>115</td>
<td>1%</td>
</tr>
<tr>
<td>CHDP</td>
<td>4</td>
<td>4</td>
<td>0%</td>
<td>0</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>MEDICAID</td>
<td>192</td>
<td>154</td>
<td>24%</td>
<td>42</td>
<td>28</td>
<td>50%</td>
</tr>
<tr>
<td>FARMACKX</td>
<td>63</td>
<td>17</td>
<td>-73%</td>
<td>0</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>SELF PAY</td>
<td>133</td>
<td>122</td>
<td>9%</td>
<td>0</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>OTHER</td>
<td>42</td>
<td>30</td>
<td>40%</td>
<td>0</td>
<td>10</td>
<td>-80%</td>
</tr>
<tr>
<td>MEDicaid</td>
<td>87</td>
<td>112</td>
<td>-22%</td>
<td>5</td>
<td>7</td>
<td>-29%</td>
</tr>
<tr>
<td>INURED</td>
<td>8</td>
<td>5</td>
<td>60%</td>
<td>0</td>
<td>1</td>
<td>100%</td>
</tr>
<tr>
<td>FEB</td>
<td>17</td>
<td>12</td>
<td>42%</td>
<td>0</td>
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<td>0%</td>
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<tr>
<td>Totals</td>
<td>3,721</td>
<td>3,759</td>
<td>-1%</td>
<td>1,183</td>
<td>1,283</td>
<td>-7%</td>
</tr>
</tbody>
</table>

*Total Unique Patients: 3,156 (112%) 1,842 (100%) 725 (100%) 1,253 (100%) 3,970 (112%) 13,723 (112%) 10,207 (100%)

*Patients can be duplicated between payer groups

*All data printed: 03/19/2019
Data References

- Epic Revenue Management Report
- FQHC Defined Visits Report
- Clinic Services Division Financials