The County of Santa Cruz
Integrated Community Health Center Commission
MEETING AGENDA
March 5, 2020 @ 11:00 am

Meeting Location: 1080 Emeline Ave., 1st Floor, Conference Room 109, Santa Cruz, CA 95060
1939 Harrison Street, Suite 211, Oakland, CA 94612
40 Eileen St., Watsonville CA 95076

ORAL COMMUNICATIONS - Any person may address the Commission during its Oral Communications period. Presentations must not exceed three (3) minutes in length, and individuals may speak only once during Oral Communications. All Oral Communications must be directed to an item not listed on today's Agenda, and must be within the jurisdiction of the Commission. Commission members will not take actions or respond immediately to any Oral Communications presented, but may choose to follow up at a later time, either individually, or on a subsequent Commission Agenda.

1. Welcome/Introductions
2. Oral Communications
3. February 6, 2020 Meeting Minutes – Recommend for Approval
4. Quality Management Committee Update
5. 620.03 Risk Management Plan – Action Required
6. 200.03 Credentialing and Privileging – Action Required
7. 130.02 Continuous Quality Improvement Plan – Action Required
8. 130.01 Patient Grievance Process – Action Required
9. County of Santa Cruz Clinic Services Division Emergency Operations Plan (EOP) – Action Required
10. Review and approve Revised draft 100.03 HSA Billing FO Policy Procedures – Action Required
11. Review and approve Revised draft 100.04 HSA Billing Ability to Pay Policy Procedures – Action Required
12. Review data on self-pay patients and total out of pocket cost for FY 18-19 comparing chronic illness and non-chronic illness patients
13. Operational Site Visit and Commission Attendance
14. Financial Update
15. CEO Update

Action Items from Previous Meetings:

<table>
<thead>
<tr>
<th>Action Item</th>
<th>Person(s) Responsible</th>
<th>Date Completed</th>
<th>Comments</th>
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<tbody>
<tr>
<td>Bring updated corrected UDS report.</td>
<td>Raquel</td>
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Next meeting: April 2, 2020 11:00 am- 1:00 pm
1080 Emeline Ave., Bldg., D (DOC Conference Room, 2nd Floor) Santa Cruz, CA 95060