

The County of Santa Cruz Integrated Community Health Center Commission

Minute Taker: Raquel Ramírez Ruiz

Minutes of the meeting held November 1, 2018

Attendance	
Rama Khalsa	Chair
Christina Berberich	Member
Marco Martinez-Galarce	Member
Dinah Phillips	Member
Len Finocchio	Member
Gustavo Mendoza	Member
Nicole Pfeil	Member
Amy Peeler	Chief of Clinic Services
Raquel Ramírez Ruiz	County of Santa Cruz, Senior Health Services Manager
Meeting Commenced at 11:08 am and Concluded at 11:55 am	
1. Excused/Absent:	
Excused: Pamela Hammond Excused: Rahn Garcia	
2. Oral Communications:	
3. October 4, 2018 Meeting Minutes - Action item	
Review of October 4, 2018 minutes - Recommended for Approval. Dinah motioned for the acceptance of the minutes and Marco seconded, and the rest of the members present were in favour.	
4. Quality Management Committee Update	
<p>Raquel reviewed the Ability to Pay Program Survey Summary. A total of 50 surveys were collected from clinic sites. 86% of survey respondents know about the Ability to Pay Program. Of those that responded, 78% are currently enrolled. Only 5% of respondents felt neutral about the affordability of fees, the rest felt the fees were very much or somewhat affordable. 96% of respondents felt that the Ability to Pay program makes clinic services more accessible to them. Santa Cruz County fees are comparable to other counties. If someone can not afford the cost of their services, the Business Office will arrange a payment plan to help reduce the burden. It was decided to leave fees as they are currently, so services remain accessible. The commission recommended using consistent language, either Ability to Pay or Sliding Scale on all documentation.</p> <p>Raquel also shared that the Central California Alliance for Health has deployed Quality Improvement nurses to Watsonville Health Center for the past 6 month and will be extending the offer for the nurses to work with the Santa Cruz Health Center and the Homeless Persons Health Project in the next few months. Len requested more information on Care Based Incentives at a future meeting.</p>	
5. Financial Update	
Amy reported that she will have a quarterly report available prior to the December meeting. She reviewed some financial report samples which demonstrated charges vs. claims, visit metrics and same day visits. Commission members expressed interest in seeing more reports along those lines. She will bring more variations on the financial data to share in future meetings.	
6. CEO update	
Amy reported the county has announced the new Health Services Agency Director, Mimi Hall. She also reported Julian Wren has accepted the Administrative Services Manager position and will start on November 5 th . The county was awarded a HRSA grant for Substance Use Disorders and Mental Health services which will fund a new Health Service Manager position to oversee the Medication Assisted Treatment Program. This funding will also support expansion of Acupuncture for substance use disorders and chronic pain. Amy distributed a revised organizational chart of the Clinic Services Division with the total full-time equivalent staffing.	
Action items:	

Next Meeting: December 6th, 2018 11:00 am -1:00 pm
1080 Emeline, Santa Cruz, CA

Minutes approved _____ / / _____
(Signature of Board Chair or Co-Chair) (Date)