



**NOTICE OF PUBLIC MEETING – County of Santa Cruz
 MENTAL HEALTH ADVISORY BOARD**

AUGUST 19, 2021 ♦ 3:00 PM-5:00 PM

HEALTH SERVICES AGENCY

1400 EMELINE AVENUE, BLDG K, ROOM 207, SANTA CRUZ, CA 95060

THE PUBLIC MAY JOIN THE MEETING BY CALLING (916) 318-9542, CONFERENCE ID 411 008 259#

Xaloc Cabanes Chair 1 st District	Valerie Webb Member 2 nd District	Erika Miranda-Bartlett Co-Chair 3 rd District	Serg Kagno Secretary 4 th District	Jennifer Wells Kaupp Member 5 th District
Laura Chatham Member 1 st District	Catherine Willis Member 2 nd District	Hugh McCormick Member 3 rd District	Antonio Rivas Member 4 th District	Vacant 5 th District

Supervisor Greg Caput Board of Supervisor Member	Erik G. Riera Behavioral Health Director
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**IMPORTANT INFORMATION REGARDING PARTICIPATION IN THE
 MENTAL HEALTH ADVISORY BOARD MEETING**

The public may attend the meeting at the Health Services Agency, 1400 Emeline Avenue, Room 207, Santa Cruz. All individuals attending the meeting at the Health Services Agency will be required to always maintain a distance of at least 6-feet from others. The use of face coverings is also required. Individuals interested in joining virtually may click on this link: [Click here to join the meeting](#) or may participate by telephone by calling (916) 318-9542, Conference ID 411 008 259#. All participants are muted upon entry to prevent echoing and minimize any unintended disruption of background sounds.

If you are a person with a special need, or if interpreting services (English/Spanish or sign language) are needed, please call 454-4611 (Hearing Impaired TDD/TTY: 711) at least 72 hours in advance of the meeting in order to make arrangements. Persons with disabilities may request a copy of the agenda in an alternative format.

Si usted es una persona con una discapacidad o necesita servicios de interpretación (inglés/español o Lenguaje de señas), por favor llame al (831) 454-4611 (Personas con Discapacidad Auditiva TDD/TTY: 711) con 72 horas de anticipación a la junta para hacer arreglos. Personas con discapacidades pueden pedir una copia de la agenda en una forma alternativa.

AGENDA

3:00 Regular Business

- a. Roll Call / Introductions
- b. Public Comment
(No action or discussion will be undertaken today on any item raised during this Public Comment period except that Mental Health Board Members may briefly respond to statements made or questions posed. Limited to 3 minutes each)
- c. Board Member Announcements
- d. Approval of July 15, 2021 minutes
- e. Secretary's Report

3:15 Standing Reports

- a. Board of Supervisors Report – Supervisor Greg Caput
- b. Committees
 1. MHSA Advisory Committee
 2. Site Visit Committee
 3. SUDC/MHAB Merger Committee
 4. Budget Committee
 5. Community Engagement Committee
 6. Law Enforcement and Mental Health Committee
- c. Patient's Rights Reports – George Carvalho

4:00 New Business / Future Agenda Items

- a. Retreat
- b. Letter regarding CAHOOTS Style program – Erika Miranda-Bartlett
- c. Letter of support regarding Oversight Committee of the Sheriff's Office

5:00 Adjourn

**NEXT REGULAR MENTAL HEALTH ADVISORY BOARD MEETING IS ON:
SEPTEMBER 16, 2021
HEALTH SERVICES AGENCY
1400 EMELINE AVENUE, BLDG K, ROOM 207, SANTA CRUZ, CA 95060
3:00 PM – 5:00 PM
TELEPHONE CALL-IN NUMBER (916) 318-9542; CONFERENCE ID # - TO BE ANNOUNCED**

MINUTES - DRAFT

MENTAL HEALTH ADVISORY BOARD

July 15, 2021

3:00 p.m. – 5:00 p.m.

Health Services Agency, 1400 Emeline Avenue, Room 207, Santa Cruz, CA 95060

Present: Antonio Rivas, Catherine Willis, Jennifer Wells Kaupp, Serg Kagno, Valerie Webb, Xaloc Cabanes

Absent: Erika Miranda-Bartlett, Hugh McCormick, Supervisor Greg Caput

1. Public Comments

- Carol Williamson from NAMI – thanks the Board for their good work.

2. Approved meeting minutes for June 17, 2021.

Motion by Antonio Rivas to approve June 17, 2021 MHAB minutes. Second by Valerie Webb.

AYES: Antonio Rivas, Catherine Willis, Jennifer Wells Kaupp, Serg Kagno, Valerie Webb, Xaloc Cabanes

NAYS: 0

ABSENT: Erika Miranda-Bartlett, Hugh McCormick, Supervisor Greg Caput

3. Secretary's Report

- No report.

4. Standing Reports

- a. MHSA Advisory Committee (Members: Erika Miranda-Bartlett, Antonio Rivas)
 - No report.
- b. Site Visit Committee – (Members: Serg Kagno, Hugh McCormick, Valerie Webb)
 - No report.
- c. SUDSC/MHAB Merger Committee (Members: Xaloc Cabanes, Jennifer Wells Kaupp)
 - Merger on hold.
- d. Budget Committee (Member: Antonio Rivas)
 - Ask Erik to provide a summary of the budget, approved/not approved services.
- e. Community Engagement Committee – (Members: Valerie Webb, Catherine Willis)
 - No report. Goal is to find effective ways to engage the community and make sure they know the Board exists, and ultimately make our community a place where people who needs support for themselves or for a family member can find what they need.
- f. Law Enforcement and Mental Health Committee (Members: Hugh McCormick, Serg Kagno, Catherine Willis, Jennifer Wells Kaupp)
 - No report.

5. Patients' Rights Reports – by George Carvalho, Patients' Rights Advocate
 - View the June Report below.

6. Presentation: Equal Resources and Opportunities for Underrepresented Youth
by Kalia Vasquez and Thania Mata
 - Kalia Vasquez and Thania Mata shared their personal motivation stories.
 - Problem Statement – there is a lack of youth engagement within the decision-making process that impact incarcerated minors. Youth voices are needed to uplift other youth struggling with internal and external challenges.
 - Societal Conditions that lead to incarceration - poverty, racial inequities, mental illness and lack of access, generational trauma, inequalities in education, family dynamics, community wellness, substance abuse.

[Click here to view their recommendations and the presentation.](#)

7. New Business
 - a. Retreat – date and time to be determined.

8. Future Agenda Items
 - a. MHAB to compose letter supporting an Oversight Committee of the Sheriff's Office.

Motion to adjourn made by Antonio Rivas. Second by Jennifer Wells Kaupp. Meeting adjourned at 4:13 p.m.

PATIENTS' RIGHTS ADVOCATE PROGRAM

JUNE 2021

1. Total number of unduplicated clients served this month : 13

Community based: 4

Facility based: 9

Number of clients represented at hearings: 25

1. Number of complaints addressed: 10

Access to medical services- Resolved

Tenant land lord dispute-ongoing

Request for change of psychiatrist –resolved

Access to psychiatric medications – resolved

Lack of protein and food variety-unresolved

Right to contact local law enforcement in the context of resident to resident altercation – resolved

Right to be treated with dignity and respect –unsubstantiated

Right to access to funds – resolved.

Request to be released from designated 5150 facility- resolve

Local Mental Health Advisory Board Meeting:

This Advocate attended the Local mental Health advisory meeting due to the re-start of in-person facility monitoring

Number of Abuse Reports: 4

3 reports were generated by the 7th Avenue Facility. Resident to resident abuse .

1 Resident report was generated by Willowbrook RCFE

6) No in-services provided during the month of June 2021.

7) The following facilities were monitored during the month of June, 2021

George monitored by phone contact:

(Phone contact only)

Telecare PHF

Telecare CSP

(in person contact)

Willowbrook

Wheelock Residential

Telos

Wheelock

Front Street Residential

Opal Cliffs

Casa Pacifica

MAA count for the Month of June 2021: Not Applicable

ADVOCACY INC.
TELECARE CLIENT CERTIFICATION AND REISE HEARING/PATIENTS' RIGHTS
REPORT

June, 2021

1. TOTAL NUMBER CERTIFIED	21
2. TOTAL NUMBER OF HEARINGS	21
3. TOTAL NUMBER OF CONTESTED HEARINGS	12
4. NO CONTEST PROBABLE CAUSE	9
5. CONTESTED NO PROBABLE CAUSE	4
6. VOLUNTARY BEFORE CERTIFICATION HEARING	0
7. DISCHARGED BEFORE HEARING	0
8. WRITS	0
9. CONTESTED PROBABLE CAUSE	8
10. NON-REGULARLY SCHEDULED HEARINGS	0

Ombudsman Program & Patient Advocate Program shared 0 clients in this month
(shared = skilled nursing resident (dementia) sent to behavioral health unit or mental
health client placed in skilled nursing facility)

**The usual scheduled hearing days are Tuesdays and Fridays. Due to the pandemic and the shortage of bed availability throughout the state of California hearings can be scheduled throughout the week to accommodate legal requirements that hearings must occur no later than one week of hospitalization.*

The following is an account of activity June 1, 2021 through June 30, 2021 associated with providing representation to clients held at Telecare (Santa Cruz Psychiatric Health Facility) who are facing Reise Hearings.

Total number of Reise petitions filed: 4

Total number of Reise Hearings conducted: 4

Total number of Reise Hearings lost: 4

Total number of Reise Hearings won: 0

Total number of Reise Hearings withdrawn: 0

Hours spent on Reise Hearings Conducted: 8

Hours spent on all Reise Hearings: 8

Cross Over clients: 0 (Clients in common with the Long Term Ombudsman program)

- Note of explanation: before the Covid pandemic hearing days were set for Tuesday and Friday every week however, this has changed in that the Certification review hearings have breached the confines of the set days. Now, the Patients' Rights Advocacy program can be called upon, generally with a 24 hour notice to provide hearing representation when called upon by the Telecare staff.

PATIENTS' RIGHTS ADVOCATE PROGRAM

JULY 2021

1. Total number of unduplicated clients served this month: 21

Community based: 5

Facility based: 16

Number of clients represented at hearings: 29
(Combined certification and Riese hearing representation)

1. Number of complaints addressed: 9

Dignity and respect 7th Avenue -ongoing

Financial concerns- resolved

Request for assistance with filing a writ, Telecare- Resolved

Assistance with transfer from facility-7th Avenue - ongoing

Assistance with level change -7th Avenue Center

Assistance with contacting the public defender from, 7th Avenue,
resolved

Assistance with obtaining prescribed psychiatric medication, resolved

Assistance with tenant land lord issues (Section 8)-ongoing

Payee concern -resolved

Local Mental Health Advisory Board Meeting:

This Advocate attended the Local mental Health advisory meeting due to the re-start of in-person facility monitoring

Number of Abuse Reports: 6

Allegation of fiduciary abuse by relative: Willowbrook residential (under investigation

Front Street: Unwanted advances by another resident: resolved

4 sets of residents involved in altercation-resolved

6) No in-services provided during the month of July 2021.

7) The following facilities were monitored during the month of July, 2021

George monitored by phone contact:

(Phone contact only)

Telecare PHF

Telecare CSP

(in person contact)

Willowbrook

Wheelock Residential

Telos

Wheelock

Front Street Residential

Opal Cliffs

Casa Pacifica

El Dorado Center

MAA count for the Month of July 2021: Not Applicable

ADVOCACY INC.
TELECARE CLIENT CERTIFICATION AND REISE HEARING/PATIENTS' RIGHTS
REPORT

July, 2021

1. TOTAL NUMBER CERTIFIED	26
2. TOTAL NUMBER OF HEARINGS	26
3. TOTAL NUMBER OF CONTESTED HEARINGS	9
4. NO CONTEST PROBABLE CAUSE	17
5. CONTESTED NO PROBABLE CAUSE	3
6. VOLUNTARY BEFORE CERTIFICATION HEARING	0
7. DISCHARGED BEFORE HEARING	0
8. WRITS	0
9. CONTESTED PROBABLE CAUSE	6
10. NON-REGULARLY SCHEDULED HEARINGS	0

Ombudsman Program & Patient Advocate Program shared 0 clients in this month
(shared = skilled nursing resident (dementia) sent to behavioral health unit or mental
health client placed in skilled nursing facility)

**The usual scheduled hearing days are Tuesdays and Fridays. Due to the pandemic and the shortage of bed availability throughout the state of California hearings can be scheduled throughout the week to accommodate legal requirements that hearings must occur no later than one week of hospitalization.*

The following is an account of activity July 1, 2021 through July 31, 2021 associated with providing representation to clients held at Telecare (Santa Cruz Psychiatric Health Facility) who are facing Reise Hearings.

Total number of Reise petitions filed: 5
 Total number of Reise Hearings conducted: 3
 Total number of Reise Hearings lost: 3
 Total number of Reise Hearings won: 0
 Total number of Reise Hearings withdrawn: 2
 Hours spent on Reise Hearings Conducted: 6
 Hours spent on all Reise Hearings: 8
 Cross Over clients: 0 (Clients in common with the Long Term Ombudsman program)

- Note of explanation: before the Covid pandemic hearing days were set for Tuesday and Friday every week however, this has changed in that the Certification review hearings have breached the confines of the set days. Now, the Patients' Rights Advocacy program can be called upon, generally with a 24 hour notice to provide hearing representation when called upon by the Telecare staff.