Program Director

1. Provides information to individuals and families about the Medi-Cal program and refers to Medi-Cal eligibility sites. (4)

2. In coordination with Community Bridges’ development department, provides effective public relations outreach and materials that promote and enhance relationships with the media, community organizations, the business sector, government, and the general public. (4)

3. Coordinates Medi-Cal covered health services for a client. (6)

4. Arranges transportation if client has a physical or mental limitation, to Medi-Cal covered health services to meet their identified needs. (6)

5. Responsible for the development and implementation of participant advocacy and wrap around services, programming, and activities. (15, 17)

6. Participates in community strategic planning processes by being the expert on family support strategies and techniques. Informs, recommends and assists to ensure community input on behalf of Community Bridges to help improve and/or further develop programs and operations. (15,17)

7. Is knowledgeable and articulate about the programs’ various and emerging issues and needs. (15, 17)

8. Participates in statewide and local planning and advocacy efforts aimed at maintaining, developing and/or expanding family services as appropriate. (15, 17)

9. Prepares proposals for expansion and enhancement of health and Medi-Cal services to clients and families based on intra and interagency coordination and collaboration. (15, 17)

10. Assists to implement and oversee Medi-Cal Administrative Activities claiming process.(20)

11. Complete daily Medi-Cal Administrative Activities (MAA) time survey. (20)

12. Attends training related to the performance of MAA. (20)