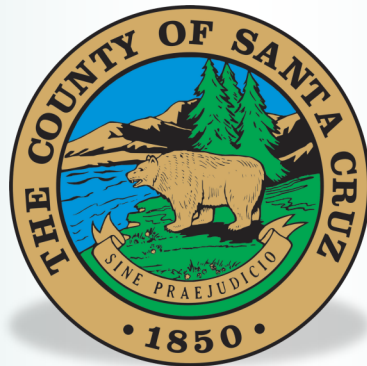


Drug Medi-Cal Organized Delivery System Provider Directory



Substance Use Disorder Services
Behavioral Health Division
Health Services Agency
County of Santa Cruz
2018



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General Information

Introduction to the Provider Directory

This provider manual is designed to share information about all Drug Medi-Cal service options in Santa Cruz County and the providers which deliver them to beneficiaries. It also includes information about how to access care.

In order to receive services, you must be enrolled or eligible for Medi-Cal, and meet medical necessity. For more information about eligibility and medical necessity, please see the Beneficiary Handbook found at <http://www.santacruzhealth.org/Portals/7/Pdfs/Beneficiary%20Handbook%202017.pdf>

If you are not eligible for Medi-Cal, and would like information about other substance use disorder treatment options, you may contact County Behavioral Health at (831) 454-5287.

Emergency Services

Emergency Services are available 24 hours per day and 7 days per week. If you are experiencing a health-related emergency, **please call 911 or go to the nearest emergency room for help.**

Emergency Departments in Santa Cruz County

Dominican Hospital

1555 Soquel Dr.
Santa Cruz, CA 95065
(831) 462-7700

Watsonville Community Hospital

75 Nielson St.
Watsonville, CA 95076
(831) 761-5613

In an emergency, you have the right to visit any emergency department of your choice.



Accessing Services

Many people have difficult times in life and may experience problems with substance use. The most important thing to remember when asking yourself if you need professional help is to trust yourself.

If you are eligible for Medi-Cal, and you think you may need professional help, you should contact the toll-free 24 hour per day, 7 day per week toll-free Access Line at (800) 929-2335 to request an assessment.

You may also be referred to the Santa Cruz DMC-ODS in other ways. The County accepts referrals for SUD services from doctors or other primary care providers who think you may need services, and from your Medi-Cal health plan. Usually a provider will need your permission, or the permission of the parent or caregiver of a child, to make a referral, unless there is an emergency.

Other people and organizations may also make referrals to the County including schools, social service departments, conservators, guardians, family members, and law enforcement agencies.

Alternatively, if you prefer to speak with a provider directly, you may connect with them using the information found in this Provider Directory.

If your child or teenager is struggling with substance use, you may use the Access Line at (800) 952-2335 to discuss your concerns and arrange for an assessment. If your child or teen meets the criteria for medical necessity, and is 12 years of age or older, DMC-ODS will cover services.

If you or someone you know is experiencing severe or life-threatening symptoms from the use of overuse of drugs or alcohol, **dial 911 immediately or go to the nearest emergency department.** Emergency services are covered by Medi-Cal 24 hours a day, 7 days a week, without requiring any authorization.



Service Options

DMC-ODS offers a range of service options for adult and adolescent beneficiaries based on their medical necessity. The services are designed to provide help for substance use issues beyond what a primary care doctor can provide.

Service Options for Adults

The range of services available for adults include:

- ◆ Outpatient Treatment
- ◆ Intensive Outpatient Treatment
- ◆ Residential Treatment (subject to prior authorization by the County)
- ◆ Withdrawal Management
- ◆ Opioid Treatment
- ◆ Medication Assisted Treatment
- ◆ Recovery Services
- ◆ Case Management



Service Options

Service Options for Adolescents

The range of services available for adolescents include:

- ◆ Outpatient Treatment
- ◆ Residential Treatment (subject to prior authorization by the County)
- ◆ Recovery Services
- ◆ Case Management

All of the services listed above are available from providers within the County of Santa Cruz, with the exception of adolescent residential treatment. Any adolescent beneficiary eligible for residential treatment can be placed with service providers outside of the County through our agreements with those counties.

For more information about adolescent residential treatment options, please contact the County Behavioral Health team at (831) 454-5287 or (831) 454-5499.

To request an assessment to determine eligibility for adolescent residential services, please contact the Access team at (800) 929-2335.

Provider Directory

County of Santa Cruz Behavioral Health

Now accepting new beneficiaries

Program/ Service Type	Address	Phone	Languages Spoken	ADA Accessible
Adult Recovery Services	1400 Emeline Ave. Bldg. K Santa Cruz, CA 95060	(831) 454-4050	English/ Spanish	Yes
Adult Case Management	1400 Emeline Ave. Bldg. K Santa Cruz, CA 95060	(831) 454-4050	English/ Spanish	Yes
Adult Recovery Services	12 W. Beach St. Room 236 Watsonville, CA 95076	(831) 763-8865 or (831) 763-8931	English/ Spanish	Yes
Adult Case Management	12 W. Beach St. Room 236 Watsonville, CA 95076	(831) 763-8865 or (831) 763-8931	English/ Spanish	Yes

Encompass Community Services

Now accepting new beneficiaries

Program/ Service Type	Address	Phone	Languages Spoken	ADA Accessible
Adult Outpatient	716 Ocean St. Santa Cruz, CA 95060	(831) 226-3728	English/ Spanish	Yes
Adult Outpatient	585 Auto Center Drive Watsonville, CA 95076	(831) 226-3728	English/ Spanish	Yes
Adolescent Outpatient	380 Encinal St., Suite 200 Santa Cruz, CA 95060	(831) 226-3728	English/ Spanish	Yes
Adolescent Outpatient	241 East Lake Ave. Watsonville, CA 95076	(831) 226-3728	English/ Spanish	Yes

Provider Directory

Encompass Community Services, cont.

Now accepting new beneficiaries

Program/ Service Type	Address	Phone	Languages Spoken	ADA Accessible
Adult Intensive Outpatient	585 Auto Center Drive Watsonville, CA 95076	(831) 226-3728	English/ Spanish	Yes
Adult Residential	125 Rigg St. Santa Cruz, CA 95060	(831) 226-3728	English	Yes
Adult Residential (male only)	161 Miles Lane Watsonville, CA 95076	(831) 226-3728	English/ Spanish	Yes
Adult Recovery Services	716 Ocean St. Santa Cruz, CA 95060	(831) 226-3728	English/ Spanish	Yes
Adult Recovery Services	585 Auto Center Drive Watsonville, CA 95076	(831) 226-3728	English/ Spanish	Yes
Adolescent Recovery Services	380 Encinal St., Suite 200 Santa Cruz, CA 95060	(831) 226-3728	English/ Spanish	Yes
Adolescent Recovery Services	241 East Lake Ave. Watsonville, CA 95076	(831) 226-3728	English/ Spanish	Yes
Adult Case Management	716 Ocean St. Santa Cruz, CA 95060	(831) 226-3728	English/ Spanish	Yes
Adult Case Management	585 Auto Center Drive Watsonville, CA 95076	(831) 226-3728	English/ Spanish	Yes
Adolescent Case Management	380 Encinal St., Suite 200 Santa Cruz, CA 95060	(831) 226-3728	English/ Spanish	Yes
Adolescent Case Management	241 East Lake Ave. Watsonville, CA 95076	(831) 226-3728	English/ Spanish	Yes

Provider Directory

Janus of Santa Cruz

Now accepting new beneficiaries

Program/ Service Type	Address	Phone	Languages Spoken	ADA Accessible
Adult Outpatient	200 7th Ave. Suite 150 Santa Cruz, CA 95062	(866) 526-8772	English/ Spanish	Yes
Adult Intensive Outpatient	200 7th Ave. Suite 150 Santa Cruz, CA 95062	(866) 526-8772	English/ Spanish	Yes
Adult Residential	200 7th Ave. Suite 150 Santa Cruz, CA 95062	(866) 526-8772	English/ Spanish	Yes
Adult Perinatal Residential (Women only)	<i>Mondanaro-Baskin Center for Women & Children</i> 516 Chestnut St. Santa Cruz, CA 95060	(831) 423-9015	English/ Spanish	Yes
Adult Withdrawal Management	200 7th Ave. Suite 150 Santa Cruz, CA 95062	(866) 526-8772	English/ Spanish	Yes
Adult Narcotic Treatment Program (NTP)	1000 #A Emeline Ave. Santa Cruz, CA 95060	(831) 425-0112	English/ Spanish	Yes
Adult Narcotic Treatment Program (NTP)	284 Pennsylvania Dr. Suite 1 Watsonville, CA 95076	(831) 319-4200	English/ Spanish	Yes

Provider Directory

Janus of Santa Cruz, cont.

Now accepting new beneficiaries

Program/ Service Type	Address	Phone	Languages Spoken	ADA Accessible
Adult Medication Assisted Treatment (MAT)	1000 #A Emeline Ave. Santa Cruz, CA 95060	(831) 425-0112	English/ Spanish	Yes
Adult Medication Assisted Treatment (MAT)	284 Pennsylvania Dr. Suite 1 Watsonville, CA 95076	(831) 319-4200	English/ Spanish	Yes
Adult Recovery Services	200 7th Ave. Suite 150 Santa Cruz, CA 95062	(866) 526-8772	English/ Spanish	Yes
Adult Case Management	200 7th Ave. Suite 150 Santa Cruz, CA 95062	(866) 526-8772	English/ Spanish	Yes

Sobriety Works

Now accepting new beneficiaries

Program/ Service Type	Address	Phone	Languages Spoken	ADA Accessible
Adult Outpatient	8030 Soquel Ave. Suite 103 Santa Cruz, CA 95062	(831) 476-1747	English	Yes
Adult Intensive Outpatient	8030 Soquel Ave. Suite 103 Santa Cruz, CA 95062	(831) 476-1747	English	Yes
Adult Recovery Services	8030 Soquel Ave. Suite 103 Santa Cruz, CA 95062	(831) 476-1747	English	Yes
Adult Case Management	8030 Soquel Ave. Suite 103 Santa Cruz, CA 95062	(831) 476-1747	English	Yes