

Syringe Services Program (SSP) Advisory Commission Santa Cruz County

November 10, 2020
6:00 PM – 7:30 PM
Microsoft Teams

Support staff for this commission provided
by the Health Services Agency (HSA)



Agenda

1. Roll Call/Introductions
2. Agenda Review
3. Review Mandate
SCCC2.125/Code of Conduct
4. Review & Approval of By-Laws
5. Orientation to Santa Cruz County
Syringe Services Program
 - 1) Public Health
 - 2) SSP Program Overview
 - 3) SSP Budget
6. Election of Officers
7. Public Comment (3 min)
8. New Business/Action Items
9. Adjournment

Santa Cruz County SSP Advisory Commission

Roll Call & Introductions

- Board Appointees
 - 1st District: Angela Chesnut
 - 2nd District: Jim Hart
 - 3rd District: Damon Bruder
 - 4th District: Eric Sturm
 - 5th District: Sharon DeJong
 - At-Large: Les Gardner
 - At-Large: Patty King
- HSA Support Staff
 - Jennifer Herrera, Chief of Public Health
 - Megan Holland, Admin Services Manager
 - Socorro Gutierrez, Health Services Manager
 - Rahshan Williams, Program Coordinator
 - Emily Chung, Public Health Manager

Commission Membership

2.125.020 Membership.

The Syringe Services Program Advisory Commission shall consist of seven voting members, residents of the County, appointed by the Board of Supervisors in the following manner:

- (A) Each Supervisor shall nominate one person who may reside within the Supervisor’s district; and
- (B) The remaining two members shall be appointed at-large. [Ord. 5315 § 1, 2019].

2.125.030 Term of office.

Each member nominated by an individual Supervisor shall serve for a term of four years, commencing on April 1st of the year in which such member’s nominating Supervisor begins a full term. At-large members shall serve for a term of four years, commencing on the date of appointment. [Ord. 5315 § 1, 2019].

First District
• Angela Chesnut

Second District
• Jim Hart

Third District
• Damon Bruder

Fourth District
• Eric Sturm

Fifth District
• Sharon DeJong

At-Large
• Les Gardner

At-Large
• Patty King

Powers and Duties

The Syringe Services Program Advisory Commission shall exercise the following responsibilities:

- (A) Help increase coordination between agencies, departments, jurisdictions and other stakeholders related to the delivery of services provided by the Syringe Services Program;
- (B) Review policies related to the delivery of services under the Syringe Services Program and make recommendations to the Board of Supervisors regarding any proposed changes;
- (C) Review pending State and Federal legislation that may impact the Syringe Services Program, consumers, and/or providers and make recommendations to the Board of Supervisors regarding any proposed changes;
- (D) Stay informed and educated on syringe services and related public health strategies; and
- (E) Provide a forum for consumers and other parties interested in syringe services to contribute ideas to policy and program development. [Ord. 5315 § 1, 2019].

Santa Cruz County SSP Advisory Commission Code of Conduct

191.1 Equal Employment Opportunity/Nondiscrimination Policy

- The County of Santa Cruz is committed to equal employment opportunity and nondiscrimination in all personnel transactions.
- Harassment, discrimination and retaliation are unacceptable and are prohibited in the work environment per State and Federal laws. The County will not tolerate such behavior by any of its employees, managers, officials, volunteers, clients, advisory and **commission members**, contractors or vendors.
- Harassment includes but is not limited to:
 - Verbal harassment
 - Physical harassment
 - Visual forms of harassment
 - Sexual advances

Values

Collaboration

Working in teams and partnering with others to achieve our goals and visions

Community-Focus

Ensuring that community members are able to participate and have a voice in our work

Compassion

Demonstrating understanding, empathy, and kindness with patients, clients, colleagues, and the whole community

Equity

Ensuring full and equal access to programs and services that enable people to lead healthy lives

Quality

Striving toward excellence through the use of evidence-based practices and process improvement in all services and program areas

Respect

Addressing everyone with politeness and dignity while demonstrating value of individual needs and cultural diversity

Our Vision

- ***Better Health Every Day for Everyone***

Our Mission

- ***To collaborate with the community to protect, promote, and improve the health and well-being of all***



Public Health
Prevent. Promote. Protect.
Santa Cruz County

Santa Cruz
County SSP
Advisory
Commission

Review & Approval of By-Laws

*Megan Holland,
PH Administrative Services Manager*

Santa Cruz
County SSP
Advisory
Commission

Orientation to County SSP

Public Health Division – Jen Herrera

Program Overview – Rahshan Williams

Program Budget – Megan Holland

California Law: Providing Syringes



There are four ways to lawfully provide syringe services in California:

California Department of Public Health may authorize syringe services programs anywhere in California.

City and county governments may authorize SSPs in their jurisdiction.

Physicians and pharmacists may provide an unlimited number of syringes without a prescription to any person age 18+.

- Includes online sales

Syringes may be prescribed.

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Core Purpose of Santa Cruz County SSP

Create a safer and healthier community

- Reduce the risk of exposure to infection and disease
- Gateway to integrated services



Syringe Services Programs (SSPs) are an evidence-based, comprehensive community-based prevention and intervention program that...

- Helps prevent transmission of blood-borne infections
- Helps stop substance use
- Helps support public safety

Santa Cruz County Syringe Services Program

Distribution and Collection

- Reduce the risk of exposure to infection and disease in Santa Cruz County through safer injection practices.

Safe Disposal

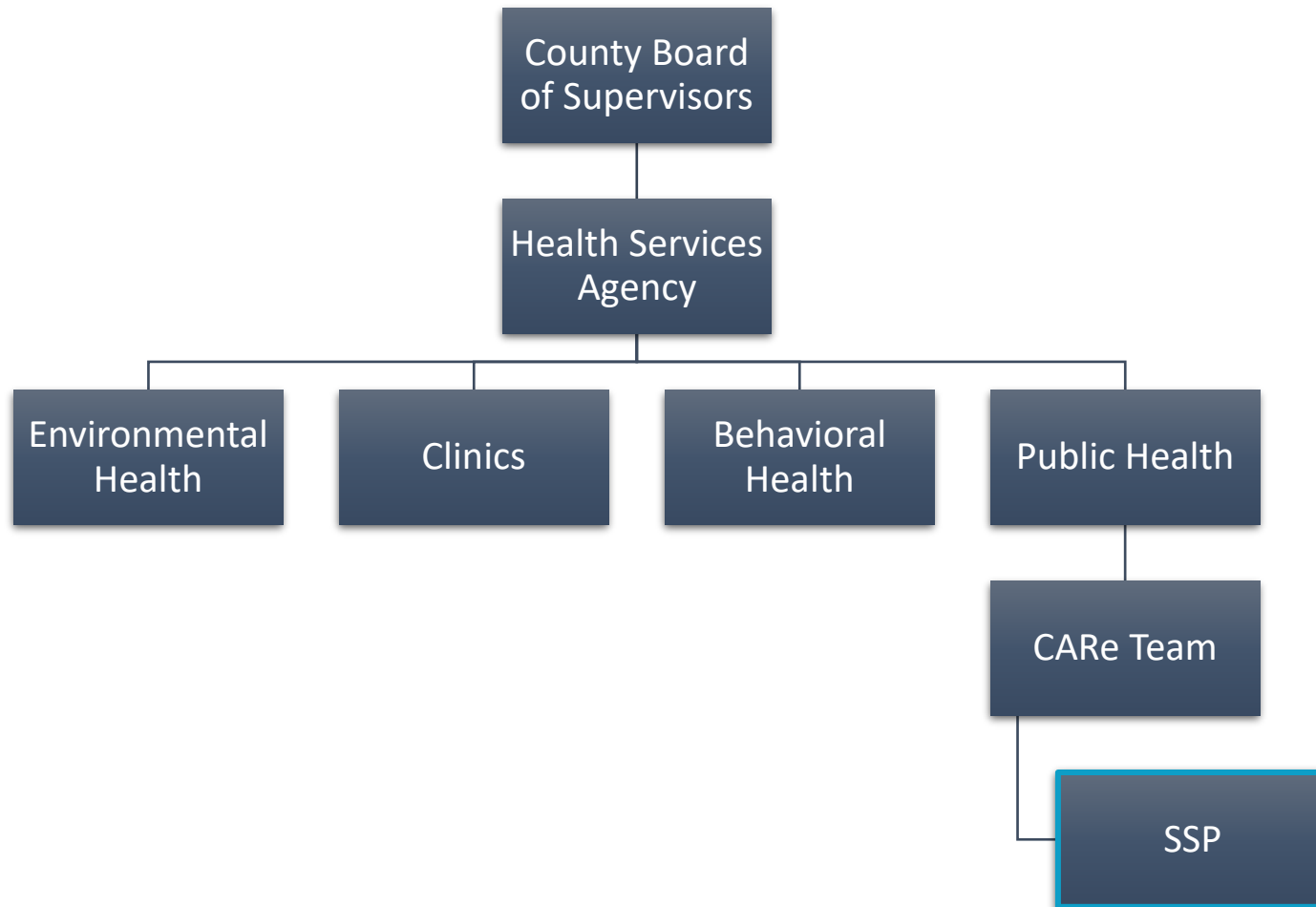
- Eliminate syringe litter in public spaces through proper syringe disposal.

Enhanced Referrals

- Participants are linked to clinical, behavioral, and social services when they determine they are ready for change.



County of Santa Cruz SSP





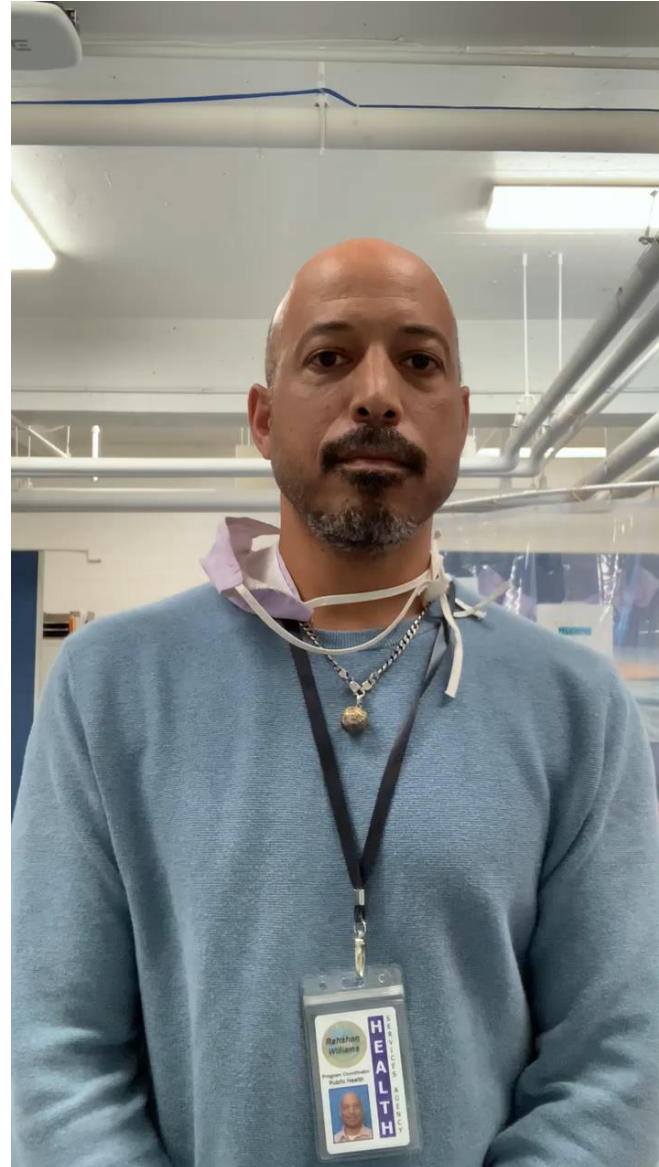
Santa Cruz County Syringe
Services Program (SSP) –
Participant Overview
*Rahshan Williams,
Program Coordinator*

Exchange locations:

Santa Cruz
1060 Emeline Ave. Room 105

Watsonville
1430 Freedom Blvd. Suite D

Welcome
to the to
the
Exchange



First: Some Program
Highlights and a word
on our Watsonville
Exchange

Program Highlights

- **407** unique participants served (1/1/20 - 9/30/20)
- **624, 910 Syringes Collected** (1/1/20 - 9/30/20)
 - 321,217 Collected through Exchanges
 - 303,793 Deposited in Kiosks
- **283,258 Syringes Dispensed** (1/1/20 - 9/30/20)
- **Expanded Emeline Ave. Exchange days** of operation from 3 to **5 per week**
- Secured California Harm Reduction Initiative (CHRI) Grant **totaling \$329,439.00 through June 30, 2023**
- **Installed Sharps Kiosk** at 115 Coral Street
- **155.5 Volunteer** hours so far in this fiscal year
- In this calendar year participants have reported **167 overdose reversals** using Narcan distributed through our exchanges
- Directly and in **collaborated with HPHP** outreach we are distributing sharps containers, Narcan, wound care kits and other non-syringe supplies to shelters, hotels, and unhoused residents

Santa Cruz County Syringe Services Program

Santa Cruz

1060 Emeline Ave

- **Mondays** 10 am — 1 pm
- **Tuesdays** 5 pm — 7 pm
- **Wednesday** 4 pm — 6pm
- **Thursday** 4 pm — 6pm
- **Fridays** 10 am— 1pm

Watsonville

1430 freedom Blvd, Ste. D

- **Mondays** 3:30— 4:30 pm
- **Tuesdays** 10:30— 11:30 am
- **Wednesdays** 10:30— 11:30 am
- **Thursdays** 3:30— 4:30 pm

Please Help Us Eliminate Syringe Litter

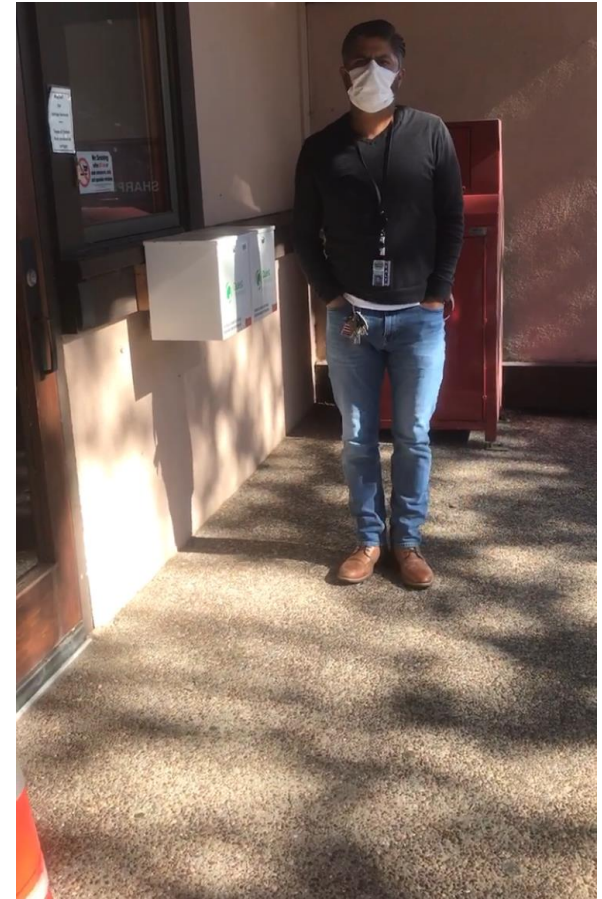


For more Information please visit:

www.SantaCruzHealth.org/SSP

831-454-2437

Our Watsonville Exchange is currently being operated out of the side entrance of the clinic at 1430 Freedom Blvd. Ste. D



The Watsonville exchange is staffed by County Medication Assisted Treatment (MAT) staff and volunteers





We have plans to relocate the
Watsonville exchange to 1430
Freedom Blvd. Suite B

The move would co-locate the exchange
with County MAT Counselor offices



Entry to Future Watsonville Exchange Location

- allow participants to enter the exchange with more privacy
- allow participants and staff more room within the exchange
- allow for storage of supplies
- eliminate interruptions from clinic staff and visitors

A participant's
exchange
experience

COVID 19 Adjustments to exchange procedure:

Participants are screened for symptoms before entering the building

Staff control entry to limit # of participants to 3 in the exchange at once

Surfaces are sanitized between participants during shift and at the end of the shift

Installed transparent barrier between supplies and participants

Generally, participants remain in lobby during exchange

We have one exchange cubical set-up to allow for 6 feet of distancing if a participant has an issue that requires discretion



First time participant and returning participant encounter scripts

NEW CLIENT ENTRY						
Site:	Date:	Created By:	Drugs Injected: <input type="checkbox"/> Heroin <input type="checkbox"/> Methamphetamine <input type="checkbox"/> Cocaine <input type="checkbox"/> Crack <input type="checkbox"/> Other _____			
Client Code:	Ethnicity:	Age:	Primary Language:	City of Residence: <input type="checkbox"/> Homeless:		
Insurance?	Carrier:					
Exchange Encounter						
Site:	Collect Date:	Needles for: <input type="checkbox"/> Self <input type="checkbox"/> Others	No. of Others	Needles In:	Needles Out:	<input type="checkbox"/> Supplies Given:
Education Offered:	<input type="checkbox"/> Drug Treatment Options Discussed <input type="checkbox"/> HIV/HCV Info given/referral for testing <input type="checkbox"/> Medical Referral Given <input type="checkbox"/> Narcan Provided – No. of Narcan ____ <input type="checkbox"/> Harm Reduction Discussion <input type="checkbox"/> Pharmacy Info.					
Reason for Medical Referral:	<input type="checkbox"/> Syringes <input type="checkbox"/> Medical Issues <input type="checkbox"/> Emotional/Mental Issues Notes:					

1. What is your Client Code?

 (The first two letters of your mother's first name, the day of the month **you** were born, and the last two digits of the year **you** were born. Example: Jane Doe (mother), born November 23, 1955: JA2355)

2. How many people are you exchanging for?

3. How many syringes are you bringing in?

4. What is the total number of syringes you would like back today?

_____ (300 max)

5. What size of Syringes?

25G 1"	_____	28G ½"	_____
25G 1-½"	_____	29G ½"	_____
Barrels	_____	30G 5/16"	_____
25G 5/8"	_____	30G ½"	_____
27G ⅝" (BD)	_____	31G 5/16"	_____
27G ½"	_____		

6. Would you like Narcan?

Nasal _____
 Injectable _____
 Reversals? _____

7. What size(s) of sharps container would you like?

 - "May I ask you a few demographic questions so that we can keep our records current"

8. Currently housed? Y/N

9. Currently insured? Y/N Insurer? _____

10. Current injectable drugs used? _____

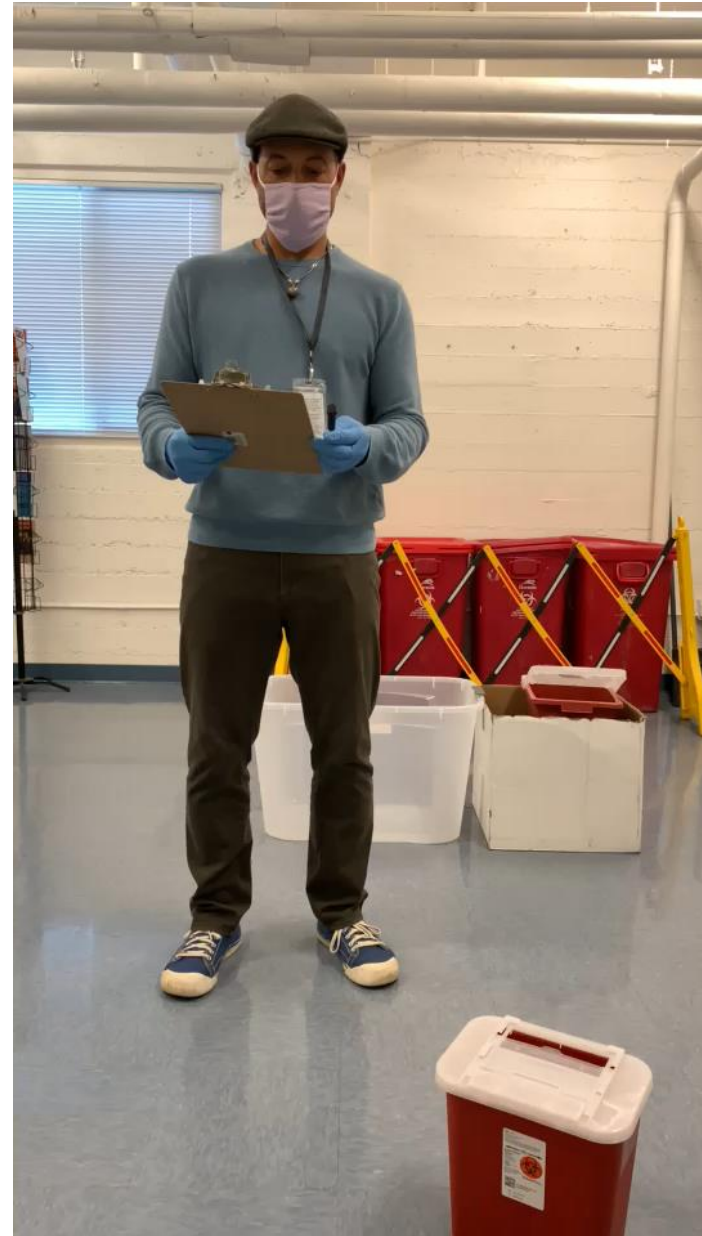
The SSP is anonymous program:

Anonymous codes are generated for each participant.

Participant age is embedded in the code.

Staff explain exchange policy.

Secondary exchange is commended.

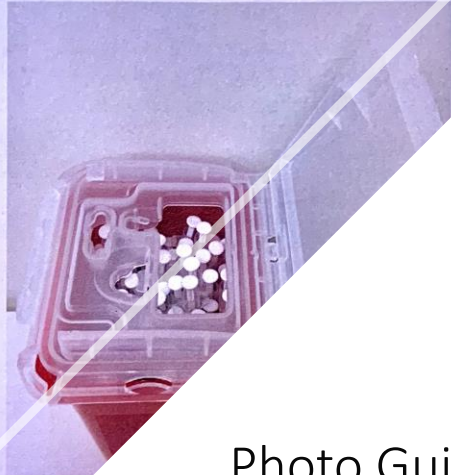
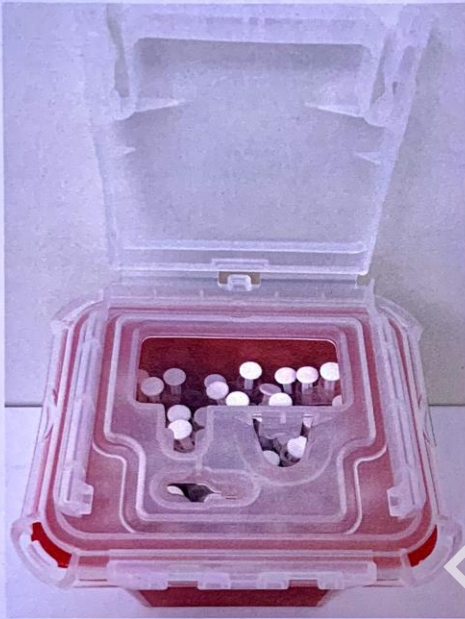




How do we
calculate the
number of
syringes in
containers?

How do we
handle syringe
containers?

How many syringes fit in your container?



1 quart = 80 syringes

How many syringes fit in your container?



1 gallon = 300 syringes

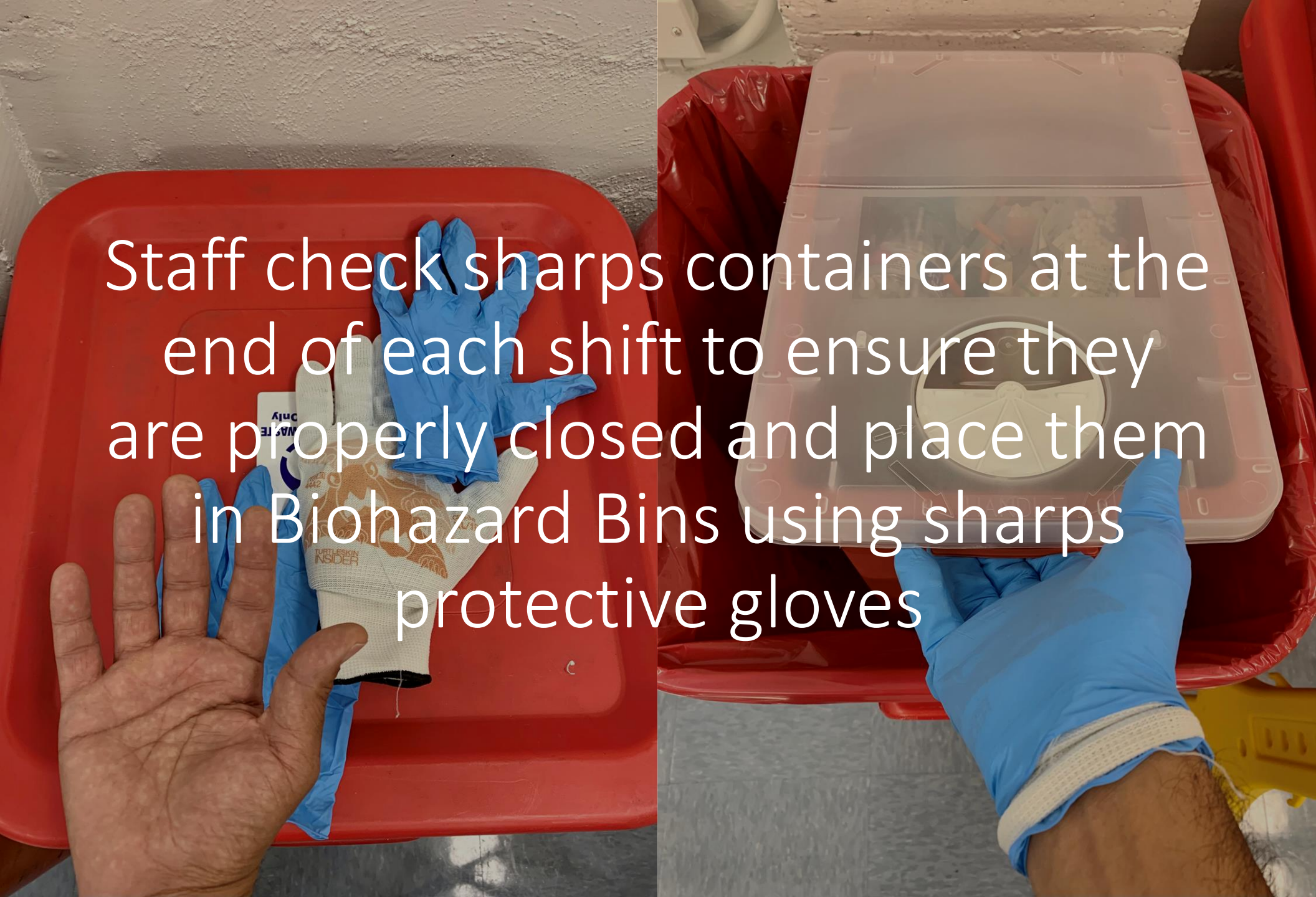
Photo Guides are used to judge the number of sharps returned for disposal

Loose sharps and sharps returned in bottles or other non-sharps containers are deposited in 8-gallon sharps containers by participants

How many syringes fit in your FULL container?

			
30 Oz. Laundry Container = <u>80 Needles</u>	2 Liter (67.6 Oz.) Plastic Soda Bottle = <u>150 Needles</u>	1 Gallon (128 Oz.) Milk Container = <u>250 Needles</u>	Sani-Cloth Wipes Container (160 Wipes) = <u>150 Needles</u>
			
40 Oz. Laundry Container = <u>90 Needles</u>	1 Liter (33.8 Oz.) Plastic Soda Bottle = <u>70 Needles</u>	20 Oz. Plastic Gatorade Bottle = <u>40 Needles</u>	20 Oz. Plastic Soda Bottle = <u>40 Needles</u>



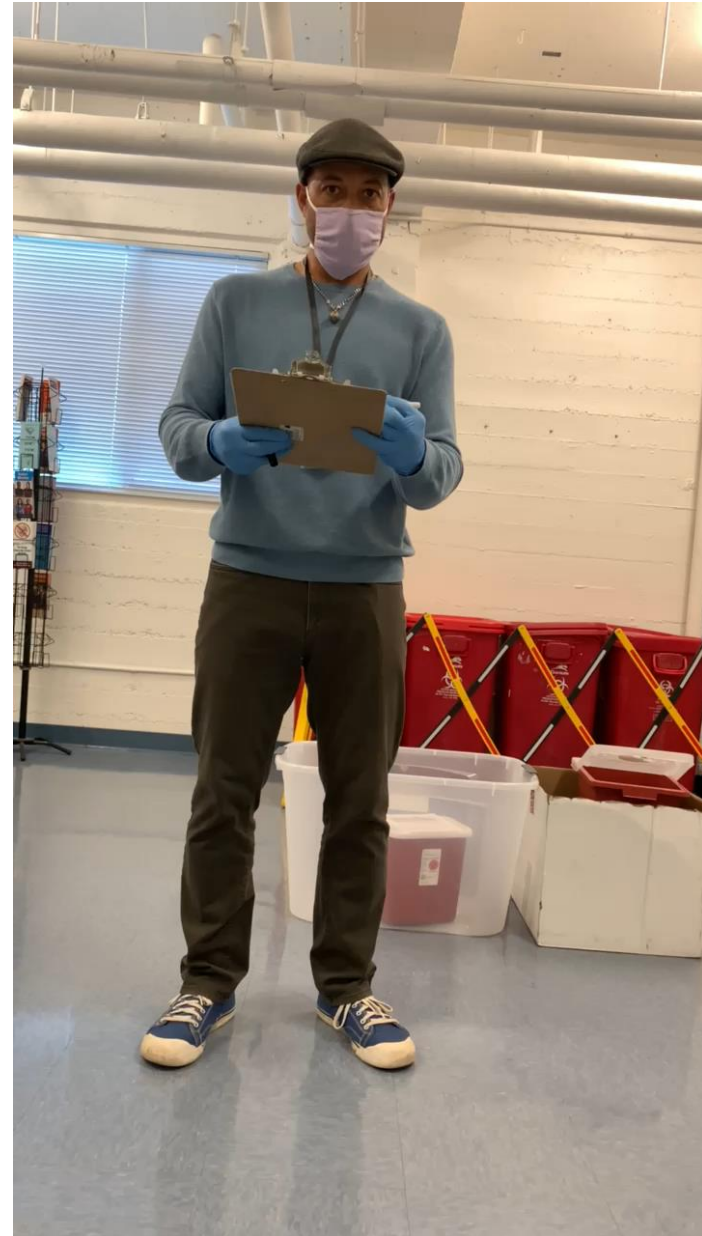
The image is a composite of two photographs. The left side shows a close-up of a person's hand and two pairs of gloves (one blue nitrile, one white with orange patterns) resting on a red tray. The right side shows a person wearing a blue nitrile glove holding a clear plastic sharps container with a biohazard symbol on its lid, positioned over a red biohazard bin. The text is overlaid in white across the center of both images.

Staff check sharps containers at the end of each shift to ensure they are properly closed and place them in Biohazard Bins using sharps protective gloves

Participants are asked about their experience using Narcan:

Provides opportunities to further educate them on proper use

Staff get information about circumstances of overdoses and can pass that information on to other participants



NDC 69547-353-02 0.1 mL intranasal spray per unit
For use in the nose only
Rx Only



NARCAN® (naloxone HCl)
NASAL SPRAY 4 mg

Use NARCAN® Nasal Spray for known or suspected opioid overdose in adults and children.


Important: For use in the nose only.
Do not remove or test the NARCAN® Nasal Spray until ready to use

This box contains **two (2)** 4-mg doses of naloxone HCl in 0.1 mL of nasal spray.

Two Pack

OPEN HERE FOR QUICK START GUIDE
Opioid Overdose Response Instructions

CHECK PRODUCT EXPIRATION DATE BEFORE USE.




Public Health
Prevent. Promote. Protect.
Santa Cruz County

Nasal Naloxone
for Use in
Opiate Overdose

Provided by:
Santa Cruz County
Serge Sevilla Program



- 1. CALL 911**
Llame al 911
- 2. RESCUE BREATHING**
Respiración de Boca a Boca
- 3. GIVE NALOXONE**
Administra Naloxone



Janus
of Santa Cruz
The Leader In Addiction Treatment

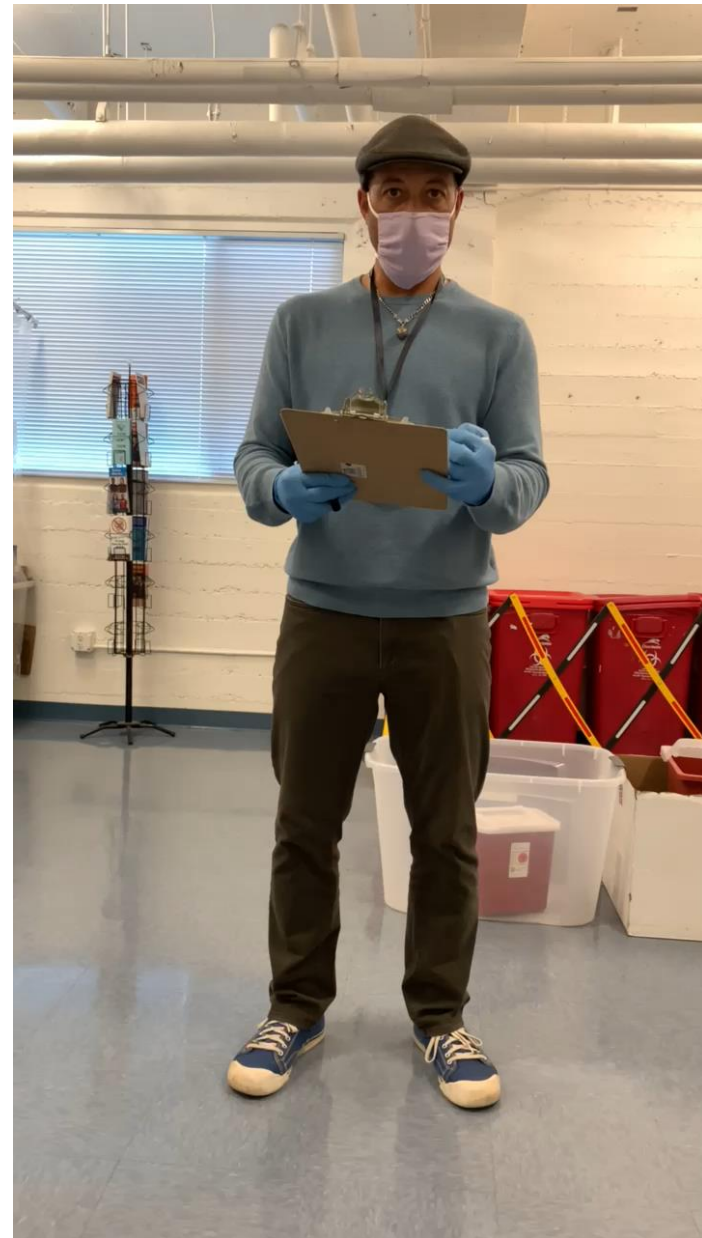
Naloxone
for Use in
Opiate Overdose

Provided by:
Janus of Santa Cruz
SCOPE Program
Santa Cruz Overdose Prevention
and Education

Narcan and Naloxone education is offered during each encounter

Reversals from overdoses are now published in our monthly reports

After completing
participant
encounter script,
exchange staff
direct participants
to the supplies
table





Safer Injection, Safer Sex, Wound Care
and Hygiene Supplies are available

Supplies and resource education



MAT Referrals:

We look for opportunities to refer participant for MAT counselling

We are working to increase referrals and tracking successful referrals



File Home Tell me what you want to do

Paste Cut Copy Ascending Descending Remove Sort Selection Advanced Toggle Filter

Refresh Save Delete All

Records New Save Delete All

Find Find

Text Formatting

SSP Main Form

FIND a Person By Client Code

Print SSP Episodes

Client ID Entry Date Created By

Client Information: Client Code Ethnicity Age Language_Primary: City of Residence

Multi-Ethnic 45 English Soquel

Insured? Carrier: Kaiser Homeless

Drugs Injected: Heroin Meth Cocaine Crack Other Drug: Secondary Exchange

Episodes

Site	CollectDate	Needsles For	Others#	NeedlesIn	NeedlesOut	# Narcan Nasal:	# Narcan Reversed:	Created By:
SCZ	7/10/2020 25450	Self	1	5	0			cheddac
SCZ	11/4/2020 (New)	Self	0					

Education Offered: DrugTreat Pharm HIVHEP Test Harm Reduct Medical Ref

Narcan Ref Other

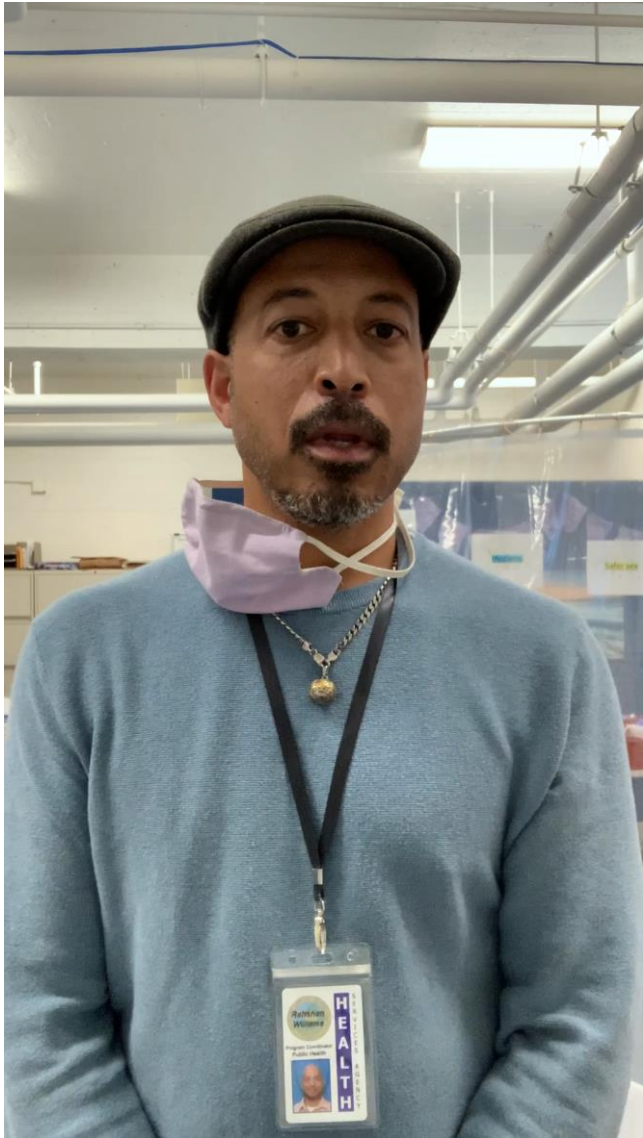
Comments: Syringe litter abatement (syringes found by c

Every participant encounter is different. We check our database for comments on past visits and follow-up

Improving our referrals:

We are working to implement changes to track successful referrals based on participant feedback





Thank you!

SSP Budget Overview

Megan Holland

PH Administrative Services Manager

SSP Program Budget

GL Key 362210	Total \$223,916
• <u>Revenue</u>	
• NEW Grant	\$54,398
• Net County Cost	\$169,518
• <u>Expenses</u>	
• Salary (Extra Help)	\$102,000
• Supplies & Office Costs	\$121,916
• (includes \$40K-\$62K supplies credit)	

Non-Budgeted Program Assistance/Staffing

- PH Administration
- Manager – Socorro Gutierrez
- Coordinator – Rahshan Williams

Costs

- Syringe Litter Contracts

Santa Cruz
County SSP
Advisory
Commission

Election of Officers

*Megan Holland,
PH Administrative Services Manager*

Santa Cruz
County SSP
Advisory
Commission

Public Comment – 3 min

Santa Cruz
County SSP
Advisory
Commission

New Business/Action Items

Santa Cruz County SSP Advisory Commission

Next Meetings

Tuesday, Dec 8th 6pm-7:30pm

The purpose of this second meeting is to review the upcoming SSP presentation on IV Drug Use in Santa Cruz County, as well as recommendations for a coordinated syringe reporting system (per the Board's direction). These items will be presented in February at the regular Board of Supervisor's meeting. Board items typically need to be finalized a month prior to the presentation date.

Tuesday Jan 28th 6pm-7:30pm

The purpose of this meeting is to review outstanding items from December and provide programmatic updates. Review ongoing meeting cadence.

Tuesday February 2020 (TBD), BOS

Present Injection Drug-Use Study Session at the Board of Supervisors