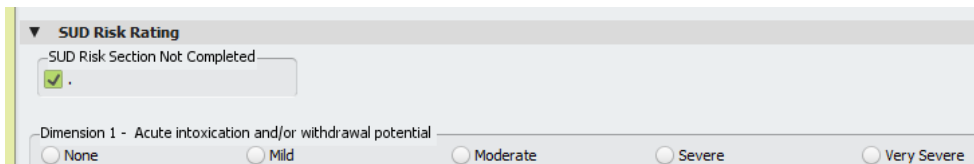**4/18/2024**
9:00 AM - 10:00 AM

Mission:

The Avatar Process Improvement Committee is an established bi-weekly NetSmart Avatar user group with representation from County Behavioral Health and Contract Partners, including providers, supervisors, and management, with the intention of evaluating change recommendations and making programming decisions to improve the electronic health care system.

AGENDA

1. **Assessment Widget Updates**
   a. Three new AVATAR Widgets for Compliance Tracking
      i. IT: Israel is the lead (and demo)
      ii. Committee has made recommendations for Widget fields; Dave and Sara added more information including Widget name changes:
         1. MH Adult Documentation Dates
         2. MH Childrens Documentation Dates
         3. SUDS Documentation Dates

2. **CalAIM Assessment Form**

   a. Assessment Portion for Integrated Services determining SUD Risk Rating:
      i. IT: Dylan is the lead
      ii. SUDS Risk Rating: Enable or Disable section. Completed
      iii. One final label change: Specialist, *not Specialty*

      iv. Review Flyer (Dave)
      v. Training Video coming soon (Nancy)

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3. **New "Medical Note" form (for County Prescribers only)**
   a. Ensuring the new Medical Note services are known and located in the chart
      i. IT: Daniel is the lead (updates?)
      ii. Committee has made recommendations Medical Note services to appear on Service History Widget and the Location Code appears on the Progress Note

4. **SUBG Care Plan Progress Note Type & Template**
   a. SUDS will add a new Progress Note Type and Template for SUBG Care Plan
      i. Nancy is the lead; can train IT: Israel
      ii. Note Type and Template are ==ready== to be put in LIVE.
      iii. Confirm: Announcement made in SUDS UR only (Sara)

5. **Peer Support Specialist Services (Group Service Code Billing in SUDS)**
   a. ==Goal:== Ensure that Peer Support Specialist Group services are billed in Episodes
   b. Updates from the 4/5 QI & SUDS meeting?
   c. ==Clarify:== Issues with limitations to billing based on LOC enrollment:
      i. Avatar Group note form/template ==does== allow you to add client from multiple LOCs. (Example 3.5 Res and 2.0 IOP clients can be in one Peer group). ==Needs testing==. *Janus has not launched groups for peers due to this.*
      ii. When a client is discharged from an LOC, the Episode is closed; but Janus wants to provide continued Peer services after LOC discharge.
      iii. There can be a standalone Peer level per DHCS.
      iv. Possible workflow solutions:
         1. Client discharges from an LOC but keeps the Episode Open to bill Peer services.
         2. Create a new Peer Support Specialist Episode per County or CBO (for billing)
         3. Bill Peer services in the Recovery Support Services (RSS) Episode

6. **SRDL Log Report for individual logs**
      i. IT: Dylan is the lead
      ii. Updates? Will there be a button on the SRDL form?

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7. **ISS/ICC Form and Report**
    - i.   IT: Dylan is the lead
    - ii. ==Clarify== Requested change "psychiatric medication" to "psychotropic medications" because not all kids are on medications. Change from "antipsychotics"? See below

C. Which of the following factors are currently true for the child/youth?

- ☐ 10+ days Absent, suspended, expulsion
- ☐ 2+ Crisis Stablizations in 12 months
- ☐ 2+ ER visits, for MH, past 6 months
- ☐ 2+ Inpt Hospitalizations in 12 months
- ☐ 2+ meds at same time, past 3 months
- ☐ 2+ placement changes in 24 months
- ☐ Age 0-5, 1+ psychotropic OR 2+ dx
- ☐ Age 12-17, 3+ psychotropic OR 4+ dx
- ☐ Age 6-11, 2+ psychotropic OR 3+ dx
- ☐ Eating Disorder, + 1 related hosp.
- ☐ Multiple child-serving systems
- ☐ None Identified
- ☐ Physical and substance use comorbidity
- ☐ Runaway or missing in the last 2 mos

- iii. ==Completed==

8. **ASAM Brief tool**
    - a. Spanish language version needed.
        - i.   IT: Dylan is the lead
        - ii. Update? Veronica (ACCESS) will look at it next week, make recommendations to QI and QI will route to Dylan once content verified.

Parking Lot

9. **AVATAR Managed Care Authorization form & report -** Some services require authorizations; this form would be used to authorize times of service. Report includes pre-auth for EDC, Telos, Casa Pacific. Need to add authorization for TBS, ICC, IHBS, SUDs Residential (RTARs), inpatient stays to this as well.
10. **New Forms in Avatar – future projects**
    - a. IHBS referral form. Separate from ISS form. Still on paper. Vince to send form to Madea.

Avatar Process Improvement Committee

Meeting Agenda: CalAIM (santacruzhealth.org)

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9:00 AM - 10:00 AM

Get Involved!

- Review test documents in UAT.
- To request new projects, innovations or updates to Avatar, please feel free to share your ideas and suggestions in the Avatar meeting. Avatar Project Request Form (santacruzhealth.org)

Next Meeting

1. **Next meeting is scheduled for 5/2/2024, 9 AM – 10 AM.** (every other Thursday morning at 9 AM.)