## **Meeting Agenda**

8/10/2023 9:00 AM - 10:00 AM

Meeting Purpose: The Avatar CalAIM Workgroup is a subcommittee of the Avatar Process Improvement Meeting, to address CalAIM related

changes to Avatar forms, reports, and workflows. The workgroup reports back to the larger Avatar Process Improvement

Meeting.

Mission: Make recommendations and decisions about CalAIM updates to Avatar, with representation from County Behavioral Health

and Contract Partners, including line staff, supervisors, and management.

Webpage: Click here for meeting agendas and minutes. Avatar CalAIM Webpage

CalAIM References: CalMHSA CalAIM Main Webpage

CalAIM LPHA manual: https://www.calmhsa.org/wp-content/uploads/CalMHSA-MHP-LPHA Documentation-

Guide06232022.pdf

CalAIM trainings: https://www.calmhsa.org/wp-content/uploads/CalMHSA-LMS-Instructions-5.24.22.pdf

#### **Get Involved!**

- To add agenda items, contact is nancy.mast@santacruzcounty.us
- During the meeting, please use the raise hand function or the chat box if you have questions, comments, concerns.
- Review guidance documents on the Avatar Webpage, CalAIM Subpage. New documents are being added weekly.
- Review test documents in <u>UAT</u>.
- To request new projects, innovations or updates to Avatar, please feel free to share your ideas and suggestions
  in the Avatar meeting. You may also fill out and "Avatar Improvement Change Request Form" where you can
  provide details about your requested project.

https://www.santacruzhealth.org/HSAHome/HSADivisions/BehavioralHealth/AvatarProjectRequestForm.aspx

# AGENDA ITEMS / MINUTES>>>

#### **Announcements**

- 1. Next meeting August 24, 2023, 9 AM 10 AM; (We meet every other Thursday morning at 9 AM.)
- 2. Agendas, meeting minutes and QI Guides are posted on the Avatar Webpage, CalAIM Subpage
- 3. During the meeting, please use the raise hand function or the chat box if you have questions, comments, concerns.
- 4. Is there anyone that should be invited to this meeting? (Or should be removed from the invite list?) (If you don't tell us, we don't know!)

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#### **Agenda Items**

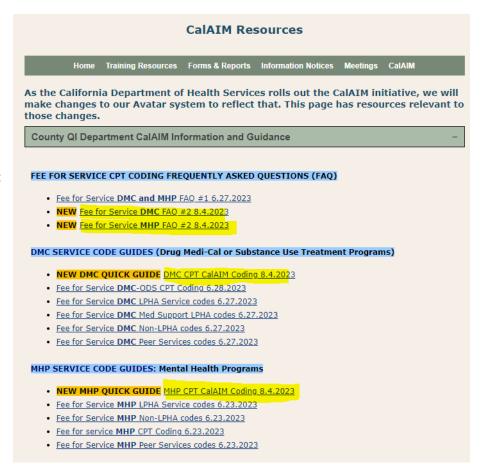
- 1. Progress Note aging report (Mary Zinsmeyer) Progress Note aging report may be miscalculating the age of some draft notes. E.g. a note that is 7 days late is showing as 11 days late. Some notes are calculated as due in one day (crisis) and others not. This is regulatory. Was this cleared up or does it need more discussion?
  - a. Clinicians continue to mistakenly use old service codes (those used prior to 7/1/23) (Dave)
  - b. IT and business departments are working furiously on code changeover. Priority is making sure new codes are in the system. Retirement of old codes is lower priority, but we should get to this soon. Please remind your staff to not use old codes.
  - c. Discussion today



## 2. Continued confusion about use of add-on codes.

- a. Avatar should not allow clinicians to select add-on codes that they should not use but we continue to see errors in this area, at least as of last week. Is this still happening?
- b. If you have questions, think that there is a code you should have that you don't, or see a code that you think should not be there, contact the QI department.
- c. Cheat sheets and more FAQ sheets have been published by QI and are on the Avatar CalAIM Webpage.
- d. Discussion today





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3. Update for Last Assessment Date Widget



#### a. Discussion today



- 4. Assessment Tool "Children's Behavioral Health Intensive Support Services Eligibility Form" (ISS Assessment Form) Form is completed, along with a "report" (printout) in UAT for review. Once approved, it can be moved to LIVE.
  - a. Children's BH wants to launch soon in LIVE but needs to work out how to introduce the new form and report.
  - b. Dave Discussion of aggregate/data reports. Dave will organize small group to discuss specifics and create spec, after which IT dept can be involved. Vince to send Dave/Nancy current data tracking for the form upon which to build the Avatar report.
  - c. Jorge We might consider a dashboard type widget for this item.
  - d. Discussion Today



#### 5. Supervisor Reports - Need updating to reflect CalAIM Changes

- a. Supervisor Reports are less relevant because of CalAIM changes. Assessments and other items are no longer due on specific dates, but are to be done "as clinically indicated."
- b. SUD Supervisor Report still not complete. (Maya Jarrow)
  - i. Says "test" on the label and in the report printout.
  - ii. Janus to send markup to Dave with changes needed. Did this happen?
  - iii. Possible organization of subcommittee to discuss.
  - b. Not discussed in past meeting.
  - c. Discussion today



- 6. Use of "SMHS Assessment" to replace current Psychosocial Assessment SC
  - a. Dave Can form be adapted so that it also works for residential intakes?

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- b. Nancy What items would need to be added to this form to make it useful for us, and ultimately replace our current psychosocial?
- c. Subcommittee to work on development?
- d. We need a subcommittee to work on specifics.
- b. Discussion Today



#### **Parking Lot**

1. Update Avatar Project List

#### **CalAIM Overview and recap**

- 1. CalAIM has ushered major regulatory changes to the California Medi-Cal system.
- 2. CalAIM is designed to streamline documentation and auditing practices by focusing on Fraud Waste & Abuse (FWA) to alleviate the excessive administrative burden and focus more on clinical best practice.
- 3. CalAIM employs a person-centered approach to improve access and coordination among the delivery systems.
- 4. Minor documentation infractions resulting in recoupments will no longer be deemed priority through the lens of FWA.
- 5. With CalAIM, providers can bill for legitimate collaboration of staff members in the same agency who hold different roles for the same client. This has been an area of lost revenue and staff frustration.

#### **Attendance**