

Avatar Process Improvement - CalAIM Workgroup

Meeting Agenda

9/7/2023

9:00 AM - 10:00 AM

Meeting Purpose: The Avatar CalAIM Workgroup is a subcommittee of the Avatar Process Improvement Meeting, to address CalAIM related changes to Avatar forms, reports, and workflows. The workgroup reports back to the larger Avatar Process Improvement Meeting.

Mission: Make recommendations and decisions about CalAIM updates to Avatar, with representation from County Behavioral Health and Contract Partners, including line staff, supervisors, and management.

Webpage: Click here for meeting agendas and minutes. [Avatar CalAIM Webpage](#)

CalAIM References: [CalMHSA CalAIM Main Webpage](#)

CalAIM LPHA manual: https://www.calmhsa.org/wp-content/uploads/CalMHSA-MHP-LPHA_Documentation-Guide06232022.pdf

CalAIM trainings: <https://www.calmhsa.org/wp-content/uploads/CalMHSA-LMS-Instructions-5.24.22.pdf>

Get Involved!

- To add agenda items, contact is nancy.mast@santacruzcounty.us
- During the meeting, please use the raise hand function or the chat box if you have questions, comments, concerns.
- Review guidance documents on the [Avatar Webpage, CalAIM Subpage](#). New documents are being added weekly.
- Review test documents in [UAT](#).
- To request new projects, innovations or updates to Avatar, please feel free to share your ideas and suggestions in the Avatar meeting. You may also fill out and “Avatar Improvement Change Request Form” where you can provide details about your requested project.
<https://www.santacruzhealth.org/HSAHome/HSADivisions/BehavioralHealth/AvatarProjectRequestForm.aspx>

AGENDA ITEMS / MINUTES>>>

Announcements

1. **Next meeting – September 21, 2023, 9 AM – 10 AM;** (We meet every other Thursday morning at 9 AM.)
2. **Agendas, meeting minutes and QI Guides are posted on the [Avatar Webpage, CalAIM Subpage](#)**
3. **During the meeting, please use the raise hand function or the chat box if you have questions, comments, concerns.**
4. **Is there anyone that should be invited to this meeting? (Or should be removed from the invite list?) (If you don't tell us, we don't know!)**

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Agenda Items

1. Service Activity report

- a. The Service Activity Report in LIVE is not yet complete, and is not accurate.
- b. Daniel & Maria are revising the report in UAT.

2. CalAIM coding changes (progress note service codes)

- a. Cheat sheets, FAQs and videos published by QI and are on the [Avatar CalAIM Webpage](#).
- b. Please give us feedback on the training materials & ways to improve. NTP does not have a code sheet & there are a lot of nuance things, some services that are particular.
- c. If you have questions, think that there is a code you should have that you don't, or see a code that you think should not be there, contact the QI department.

CalAIM Resources

[Home](#) [Training Resources](#) [Forms & Reports](#) [Information Notices](#) [Meetings](#) [CalAIM](#)

As the California Department of Health Services rolls out the CalAIM initiative, we will make changes to our Avatar system to reflect that. This page has resources relevant to those changes.

County QI Department CalAIM Information and Guidance

FEE FOR SERVICE CPT CODING FREQUENTLY ASKED QUESTIONS (FAQ)

- [Fee for Service DMC and MHP FAQ #1 6.27.2023](#)
- **NEW** [Fee for Service DMC FAQ #2 8.4.2023](#)
- **NEW** [Fee for Service MHP FAQ #2 8.4.2023](#)

DMC SERVICE CODE GUIDES (Drug Medi-Cal or Substance Use Treatment Programs)

- **NEW DMC QUICK GUIDE** [DMC CPT CalAIM Coding 8.4.2023](#)
- [Fee for Service DMC-ODS CPT Coding 6.28.2023](#)
- [Fee for Service DMC LPHA Service codes 6.27.2023](#)
- [Fee for Service DMC Med Support LPHA codes 6.27.2023](#)
- [Fee for Service DMC Non-LPHA codes 6.27.2023](#)
- [Fee for Service DMC Peer Services codes 6.27.2023](#)

MHP SERVICE CODE GUIDES: Mental Health Programs

- **NEW MHP QUICK GUIDE** [MHP CPT CalAIM Coding 8.4.2023](#)
- [Fee for Service MHP LPHA Service codes 6.23.2023](#)
- [Fee for Service MHP Non-LPHA codes 6.23.2023](#)
- [Fee for service MHP CPT Coding 6.23.2023](#)
- [Fee for Service MHP Peer Services codes 6.23.2023](#)

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3. Update for Last Assessment Date Widget

EP #	Program Name	Status	Psychosocial	MSE	Diagnosis	CANS ANSA	ALOC	ASAM RE	TX PLAN	CSI	CalOMS
7	Charis - Child Outpatient	Need Update	02-02-2023	X	05-06-2020	05-31-2019	✓	✓	10-05-2020	X	✓
10	Encompass - Pre-Admit SEQ	Need Update	✓	✓	X	✓	X	X	X	✓	X
8	LE - 00044 MH COUNTY OUTPATIENT	Need Update	02-02-2023	X	07-01-2022	05-31-2019	✓	✓	09-25-2022	07-01-2022	✓
3	LE - 00440 MH ENCOMPASS OUTPATIENT	Need Update	02-02-2023	X	09-19-2017	05-31-2019	✓	✓	08-14-2019	02-01-2018	✓
5	LE - 00442 MH FRONT STREET OUTPATIENT	Need Update	02-02-2023	X	12-16-2019	05-31-2019	✓	✓	03-15-2021	X	✓
9	Pacific Clinics - Children Outpatient	Need Update	02-02-2023	X	01-14-2023	05-31-2019	✓	✓	X	X	✓
6	Sobriety Works - Adult IOT	Need Update	✓	✓	X	✓	X	X	10-01-2021	✓	X

- a. Report out from Meg Yarnell regarding subcommittee?

4. Assessment Tool “Children’s Behavioral Health Intensive Support Services Eligibility Form” (ISS Assessment Form) - Form is completed, along with a “report” (printout) in UAT for review. Once approved, it can be moved to LIVE.

- a. Children’s BH wants to launch soon in LIVE but needs to work out how to introduce the new form and report.
- b. Dave – Discussion of aggregate/data reports.
 - i. Dylan Jones said parsing code that needs to be written becomes complex given large number of options.
 - ii. Need for Spreadsheet View type report
- c. Dylan is also working on some refinements to form per CBH/Meg.

5. Reports - Need updating to reflect CalAIM Changes

- a. SUD Supervisor Report
 - i. There are two supervisor compliance reports, one for DMC & one for MH. MH does not have annual psychosocial assessment due date any longer (psychosocial is due “as needed” per CalAIM). Are there documents that also no longer have a specific due date for SUDS?
 - ii. Reports can be changed, including fields, so they are functional for staff & supervisors.
 - iii. Janus sent Dave items about SUD report changes that are needed. Encompass SUD supervisors will provide feedback on changes that are needed.
 - iv. Four residential programs, ALOC must be done 72 hours of residential admission. Hours are harder for Avatar to calculate vs. days on reports. Would looking at 3 days or 2 days instead, work? Or possibly this might need a separate report.
 - v. For items that no longer have a specific due date, we might want to have the report at least provide the last date that assessment was done.
- b. **MH User Compliance Report (Dave)**
- c. **Managed Care Authorization Form (Dave)**
- d. **“Adult MH Report” (Dave)**

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6. Use of "SMHS Assessment" to replace current Psychosocial Assessment SC

- a. Clinical standards committee was formed a while ago to discuss things such as assessment, what to include, how long it should be etc. and is an appropriate place to discuss these updates.

b.

7. Update Avatar Project List

- a. Report based on address - for homeless/unhoused folks.
 - i. A report based on their location would help. Would like to have an excel sheet that could be sorted.
 - ii. Report out from subcommittee? (Dave)
- b. Other New projects/new ideas?

Parking Lot

1. x

CalAIM Overview and recap

1. CalAIM has ushered major regulatory changes to the California Medi-Cal system.
2. CalAIM is designed to streamline documentation and auditing practices by focusing on Fraud Waste & Abuse (FWA) to alleviate the excessive administrative burden and focus more on clinical best practice.
3. CalAIM employs a person-centered approach to improve access and coordination among the delivery systems.
4. Minor documentation infractions resulting in recoupments will no longer be deemed priority through the lens of FWA.
5. With CalAIM, providers can bill for legitimate collaboration of staff members in the same agency who hold different roles for the same client. This has been an area of lost revenue and staff frustration.

Attendance