

Avatar Process Improvement Meeting Agenda

Meeting Date

Friday, 8/24/2018

9:00-10:00 AM, 1400 Emeline, 2nd Floor, Conference Room 207

Meeting identity and mission

Inclusive, collaborative, focused, agenda driven, Continued Improvement Process to meet new state and federal requirements, improve client care and staff experience. This group gives us the opportunity to: Share our voice and needs to impact policy, create and modify forms, reports and queries. Also requires our commitment to: bring information back to our respective groups, gather opinion and test current projects to ensure they meet our needs, as well as share the finalized recommendations back with the staff we represent.

Agenda Items

Staff Area

Notes

REMINDER:

How to get to UAT to test the work we do in this meeting

- Ask for help from your help desk, who will guide you to create a shortcut pointing to:
<https://santacruzuat.netmartcloud.com>

When testing widgets, remember to "Reload Home View", so the new widgets are visible.

1) CANS ANSA

MH Staff

The meeting will review detailed recommendation for changes to the CANS 6-20 forms including state requirements.

2) Last Assessment Widget

All staff

Review changes to the widget from 8/17/18 to improve performance. CSI and CalOMS dates instead of counters.

EP #	Program Name	Status	Psychosocial	MSE Diagnosis	CANS ANSA	ALOC	ASAM RE	TX PLAN	CSI	CalOMS	
16	County - ADP-Client Intervent Team	Need Update	✓	✓	07-12-2018	✓	08-08-2018	02-23-2018	03-01-2018	✓	X
16	County - ADP-Client Intervent Team	Need Update	✓	✓	07-12-2018	✓	08-08-2018	02-23-2018	09-06-2018	✓	X
8	Encompass - ADP Youth Svcs North OP	Need Update	✓	✓	X	✓	08-08-2018	X	X	✓	X
3	Encompass - ADP Youth Svcs North-YES	Need Update	✓	✓	X	✓	08-08-2018	X	05-14-2017	✓	43 / 68
3	Encompass - ADP Youth Svcs North-YES	Need Update	✓	✓	X	✓	08-08-2018	X	12-22-2017	✓	43 / 68
15	Encompass - Adult Casa Pacific	Need Update	X	X	X	✓	✓	✓	04-16-2018	X	✓
11	Encompass - Adult El Dorado Residential	Need Update	X	X	X	✓	✓	X	22 / 22	✓	✓
12	Encompass - SCR-Adult Long Term Res	Need Update	✓	✓	X	✓	08-08-2018	X	09-10-2017	✓	3 / 68
14	Encompass - Telos Crisis Residential	Need Update	X	X	X	✓	✓	✓	11-15-2017	16 / 22	✓
10	Front - Drake-Adult Residential	Need Update	X	X	X	✓	✓	✓	X	X	✓
2	LE - 00044 MH COUNTY OUTPATIENT	Need Update	06-13-2017	X	05-14-2017	X	✓	✓	07-14-2018	X	✓
2	LE - 00044 MH COUNTY OUTPATIENT	Need Update	06-13-2017	X	05-14-2017	X	✓	✓	08-03-2018	X	✓
5	LE - 00440 MH ENCOMPASS OUTPATIENT	Need Update	X	X	X	✓	✓	✓	X	X	✓
9	LE - 00442 MH FRONT STREET OUTPATIENT	Need Update	X	X	X	✓	✓	✓	01-21-2018	X	✓
9	LE - 00442 MH FRONT STREET OUTPATIENT	Need Update	X	X	X	✓	✓	✓	01-21-2018	X	✓
4	PVPSA - Recovery Support Services	Need Update	✓	X	✓	✓	08-08-2018	X	07-12-2017	✓	X
7	Sobriety Works - Adult Day Care	Need Update	✓	✓	08-26-2017	✓	08-08-2018	08-10-2018	08-26-2017	✓	5 / 68
7	Sobriety Works - Adult Day Care	Current	✓	✓	08-26-2017	✓	08-08-2018	08-10-2018	08-10-2018	✓	5 / 68
13	Sobriety Works - Adult DayCare-Matrix	Need Update	✓	✓	X	✓	08-08-2018	X	11-15-2017	✓	10 / 68

3) Episode Widget

All Staff

Requested a change to the "Client Episodes Diagnosis" to use most current diagnosis, per episode, instead of admission diagnosis. Status update.

Episode Number	Admit Program	Admit Practitioner	Attending Practitioner	Admit Date	Discharge Date	Dx Type	Primary Diagnosis
196	Telerecare - Santa Cruz Adult Crisis Sslb	MAYO,TRISTAN L		04/16/2018	04/17/2018	A	Bipolar disorder, unspecified
195	Telerecare - Santa Cruz Adult Crisis Sslb	ROLEWICZ,DAESHA		01/30/2017	01/31/2017	A	Schizoaffective disorder, unspecified
194	LE - 00439 MH VOLUNTEER CENTR OUTPATIENT	LAWLER,KEVIN		09/07/2016	Open Episode	U	Schizoaffective disorder, unspecified
193	Encompass - Adult Respite Residential	BERNARD,ADRIAN M		01/31/2016	02/06/2016		Missing Diagnosis

4)

Future and Pending Agenda Items

- Client Info Widget: Should we add a widget to quickly see key information for a client like: Name, Age, Address, Phone number?
- Brief ASAM form in Avatar – Access to services workflow
- Episode Closings: Analyze and recommend workflows for closing episodes, including what tools are needed for support
- Network Adequacy follow up to additional items needed
- Caseload Report changes - Diagnoses (dates and clinician), ASAM information
- Pending notes report
- Discuss ROI in onset of services form, (ability to click on the boxes)

1) Next Meeting

Next meeting:
8/31/18 in Room 207, 1400 Emeline 2nd Floor.

2) Attendees