

Avatar Process Improvement Meeting

Agenda

Meeting Date

Friday, 3/16/2018

9:00-10:00 AM, 1400 Emeline, 2nd Floor, Conference Room 207

Agenda Items	By Whom	Notes	
REMINDER: How to get to UAT to test the work we do in this meeting		<ul style="list-style-type: none"> - Ask for help from your help desk, who will guide you to create a shortcut pointing to: https://santacruzuat.netsmartcloud.com 	
1) DMC-ODS update	SUD staff	<p>Last week's meeting was focused on outstanding SUD items. The following is a brief summary of items discussed.</p> <ul style="list-style-type: none"> - Reviewed changes to Treatment Discharge Summary form. Recommended label changes, Karolin approved and were made in LIVE. Ready to use now. - Reviewed SUD Treatment Plan form in UAT, incorporating a Discharge planning new section at bottom of front page, which needs a signature. Staff need to test and recommend whether it is ready to move to LIVE as it now appears in UAT. We are extending review deadline to 3/23/18. These are required DMC-ODS elements, which are now "red". These fields also have templates available to use (right click and select) to meet state requirements. - Still working on a standard template for residential services to be used across all SUD programs. 	
2) Network Adequacy Compliance	New State Requirement	<p>MHSUDS INFORMATION NOTICE NO.: 18-011. New FEDERAL NETWORK ADEQUACY STANDARDS requirements for Mental Health Plans and Drug Medi-Cal Organized Delivery Systems</p>	<p>Update on this project:</p> <ul style="list-style-type: none"> - Practitioner Data was sent to Directors and Contract monitors to distribute on 2/27/18. - We have received back and updated data for: <ul style="list-style-type: none"> - Encompass, Front St, Volunteer Center and Family Services Agency. - We are still waiting to receive data from: <ul style="list-style-type: none"> - SUD, Adult Services, Child Services, Psychiatry, Janus, Sobriety Works, New Life, PVPSA, Parents Center. <p>Please complete and return to Kayla Gray no later than Tuesday, March 20th. The state's deadline is not able to be extended and the corrections need to be in Avatar by March 26th.</p>
3) CANS/ANSA	MH Staff	<p>Discuss focus of Sub-Groups and report back to this group on progress 3/16/18</p> <p>Sub Groups should focus on:</p> <ul style="list-style-type: none"> - Workflow recommendations for supervision, assessment 	<p>County staff created a Focus group including representatives from Adult and Child, supervisory and line staff. This group has met once so far and wants to make sure we take a thorough and systematic approach. The goal of the meeting is to identify barriers, propose workflows and tools that allow the CANS/ANSA paired with the Psychosocial Assessment to build the client's treatment plan as</p>

	<p>and treatment planning. Need to concentrate in documenting the assessment workflow to tie in psychosocial, CANS/ANSA and Treatment Plan which documents the Golden Thread.</p> <ul style="list-style-type: none"> - We know the assessments are due every 6 months, we need to document how it works when clients are seen in more than one agency and how the timeline relates to the annual assessment requirement. Perhaps also recommend a method for a tickler system. - Clarity in purpose, so staff are using the information correctly so the value of the tool is clear and incorporated into treatment plan and treatment. Understanding the tools we have available, and recommending changes to them as well, perhaps asking to create new ones. 	<p>well as have a shared language to communicate with our clients.</p> <p>We discussed that Contract providers should also create a similar group so their recommendations on the same topics can be included.</p> <p>They will also review and recommend timeliness rules to clearly define when the CANS/ANSA is initially, due and when the updates need to take place, as well as determine what happens if a new tool is administered prior to the following 6 months. Once the rules are established, thinking through the different scenarios for shared clients, staff should recommend methods for reminders, reports to be created, widgets etc.</p> <p>County reports that there is only a handful of clinicians not yet certified. Contractor need to ensure they have trainers who have completed their own certification and are able to keep track of their staff status to know when re-certification is needed.</p> <p>We will research whether it is possible and determine the benefits of keeping track of CANS ANSA certification dates in Avatar so we can tie in reminders in reports and ensure staff completing assessments are up to date in their certification.</p>
4) Future Agenda Items	<ul style="list-style-type: none"> - Review recommended changes to Psychosocial form, once they are available in UAT - Diagnosis in Episode widget does not change when updated, should it show most current or admission dx? 	
5) Next Meeting	<p>Next meeting:</p> <ul style="list-style-type: none"> - 3/23/18 in Room 207, 1400 Emeline 2nd Floor. 	
6) Attendees	<p>Paul Vitali, Kathleen Alcala, Briana Kahoano, Esther Orellana, Andrea Turnbull, Rose George, Linda Cosio, Lynn Harrison, Stan Einhorn, Gian Wong, Serena Mohammad, Nancy Mast, Cybele Lolley, Emily Sellers, Chris McCauley, Claire Friedman, Adriana Bare</p>	