Avatar Process Improvement Meeting Agenda

7/15/2021

9:00-10:00 AM

Microsoft TEAMS Meeting

Meeting Identity and Mission: Inclusive, collaborative, <u>agenda driven</u> Continued *Process Improvement* meeting focused on new state and federal requirements, as well as improving client care and staff experience.

<u>Opportunity to:</u> Share both our voice and needs to impact processes & procedures, create and modify forms and workflows,

develop reports and widgets

<u>Commitment to:</u>

Bring information back to the groups we represent, gather input and test current projects to ensure they meet

our needs

Meeting Website Avatar Resources / Meetings

Get Involved!

- To add agenda items, contact <u>Melissa.McCuiston@santacruzcounty.us</u>
- **Housekeeping items** Please use the raise hand function or the chat box if you have questions, comments, concerns.

| Agenda Items | Time | Comments | Staff |
|-------------------------------|------|--|------------------------|
| 1. What's going on? | 15 | Announcements / Updates: a. Melissa's last meeting – Moving to Public Health. Last day with BH is July 23rd. | Melissa |
| 2. Project Status and updates | 15 | DMC-ODS Pre-Admit Workgroup: 1. Workgroup Status Update 2. Questions & Answers | Casey Swank /All |
| | 15 | Consent Tracking, ROI Tracking Form & Widget (In UAT as Release of Information) 3. NO Update: ROI workgroup met and spent some time walking through workflows. There will be a second form for rescinding. Gian will work on the form and add a few items that we came up with. 4. Next Steps: Nancy and Melissa to meet to start draft of workflow. | Melissa/Nancy |
| | 10 | Data Cleanup Initiative Workgroup Update- Need Kids and SUDS Representatives Update on a staff console that includes a widget to monitor ongoing compliance information | Adriana / Workgroup |
| | | | |

| 3. Action Items | 5 | | All |
|----------------------|-----|--|-----|
| 4. Parking Lot | | Project Listing – Are there any quick ticket items that could be addressed while the other projects are being worked on. Updated Project request list. Posted on the <u>Avatar Website</u> . | All |
| Next Meeting: | TBD | | |
| Attendees: | | | |
| | | | |