

The County of Santa Cruz

Integrated Community Health Center Commission

MEETING AGENDA

April 2, 2025 @ 4:00pm - 5:00pm

MEETING LOCATION: In-Person – 150 Westridge, Suite 101, Watsonville, Ca 95076 and 1080 Emeline Ave., Bldg. D, Admin Conference Room, Santa Cruz, CA 95060 will connect through Microsoft Teams Meeting or call in (audio only) +1 831-454-2222,191727602# United States, Salinas Phone Conference ID: **191 727 602#**

ORAL COMMUNICATIONS - Any person may address the Commission during its Oral Communications period. Presentations must not exceed three (3) minutes in length, and individuals may speak only once during Oral Communications. All Oral Communications must be directed to an item not listed on today's Agenda and must be within the jurisdiction of the Commission. Commission members will not take actions or respond immediately to any Oral Communications presented but may choose to follow up at a later time, either individually, or on a subsequent Commission Agenda.

1. Welcome/Introductions
2. Oral Communications
3. March 26, 2025, Meeting Minutes – Action Required
4. Meeting Schedule
5. Quality Management Update
6. Financial Update
7. CEO Update

<u>Action Items from Previous Meetings:</u>	Person(s)	Date	Comments
Action Item	Responsible	Completed	
Proposition 35 passed. Report back next couple of months what does that mean on revenues that will be coming into the clinic system.	Julian		

Next meeting: Wednesday, May 7, 2025, 4:00pm - 5:00pm **Meeting Location: In-Person** - 150 Westridge, Suite 101, Watsonville, Ca 95076 and 1080 Emeline Ave., Bldg. D, Admin Conference Room, Santa Cruz, CA 95060. Commission will connect through Microsoft Teams Meeting or call in (audio only) +1 831-454-2222,191727602# United States, Salinas Phone Conference ID: **191 727 602#**

The County of Santa Cruz Integrated Community Health Center Commission

Minute Taker: Mary Olivares

Minutes of the meeting held April 2, 2025

TELECOMMUNICATION MEETING: Microsoft Teams Meeting - or call-in number +1 916-318-9542 – PIN# 500021499#

Attendance	
Christina Berberich	Executive Board - Chair
Len Finocchio	Executive Board – Co-Chair
Rahn Garcia	Member
Dinah Phillips	Member
Marco Martinez-Galarce	Member
Maximus Grisso	Member
Michelle Morton	Member
Amy Peeler	County of Santa Cruz, Chief of Clinics
Raquel Ruiz	County of Santa Cruz, Senior Health Services Manager
Julian Wren	County of Santa Cruz, Admin Services Manager
Mary Olivares	County of Santa Cruz, Admin Aide
Meeting Commenced at 4:01 pm and concluded at 5:01 pm	
Excused/Absent:	
1. Welcome/Introductions	
2. Oral Communications:	
3. March 26, 2025, Meeting Minutes – Action Required	
Review of February 5, 2025, Meeting Minutes – Recommended for approval. Rahn motioned to accept minutes as presented. Michelle second, and the rest of the members present were all in favor.	
4. Meeting Schedule	
Rahn stated per Brown Act Law, there is a pre covid set of rules. If we use those rules, we must do role call and for those attending at remote addresses their meeting address must also be posted on the agenda in advance.	
New meeting date is set for the first Wednesday of the month from 1:00pm-2:00pm, Starting May 2025.	
5. Quality Management Update	
Raquel reported that the Peer Review & Risk Management Committee met, and they had two patient chart reviews that were discussed, and they are in the process of revising the patient consent for treatment form for Integrated Behavioral Health (IBH).	
6. Financial Update	
Julian reported that he attended a conference, it was stated by the speaker that for the first time the average bottom line for Community Health Centers (CHC) is a negative number across the nation and that Community Health Centers added a lot of expenses focusing on emergent needs with one-time COVID-19 funding. Julian also presented on the demographics of clinics patients and revenue, pay sources, and expenses.	
Julian has a presentation on how Medicaid Prospective Payment System and he will present it at the next meeting.	
7. CEO Update	
Amy shared a letter that the CEO sent out to their community partners.	

Next meeting: May 7, 2025, 1:00pm - 2:00pm

Meeting Location: In- Person- 150 Westridge Drive, Suite 101, Watsonville, Ca 95076 and 1080 Emeline Ave., Bldg. Clinic. Cruz, CA 95060. Commission will connect through Microsoft Teams Meeting or call in (audio only) +1 831-454-2222.191727602# United States, Salinas Phone Conference ID: **191 727 602#**

☐ Minutes approved _____ (Signature of Board Chair or Co-Chair) ____/____/____ (Date)



Health Centers Division

Quality Management Report

April 2025



Peer Review & Risk Management Committee

- Reviews two patient charts
- Chronic Pain Medication Management Policy Draft
- Revising Patient Consent for Treatment form for Integrated Behavioral Health (IBH)

Questions?

Thank You





Health Centers Division

Integrated Community Health Center Commission Budget Presentation

Dr. J wren 4/2/25

Financial Operations Management Takeaways

- “For the first time the average bottom line for Community Health Centers (CHC) is a negative number across the nation.” Jeff Allan, CPA Partner, Forvis Mazars.
- CHCs added a lot of expenses focusing on emergent needs with one-time COVID-19 funding. Jeff Allan, CPA Partner, Forvis Mazars.
- Optimize the Revenue Cycle
 - Look to revisit and revise commercial payor contracts to update reimbursement.
 - Medicare will be an increasing proportion of our payors as our population ages.
 - Plan for our aging population.
 - Maximize Medicare reimbursements by updating fee schedule annually.
 - Consider the needs of aging patients.

Santa Cruz Health Centers

CA Health Centers

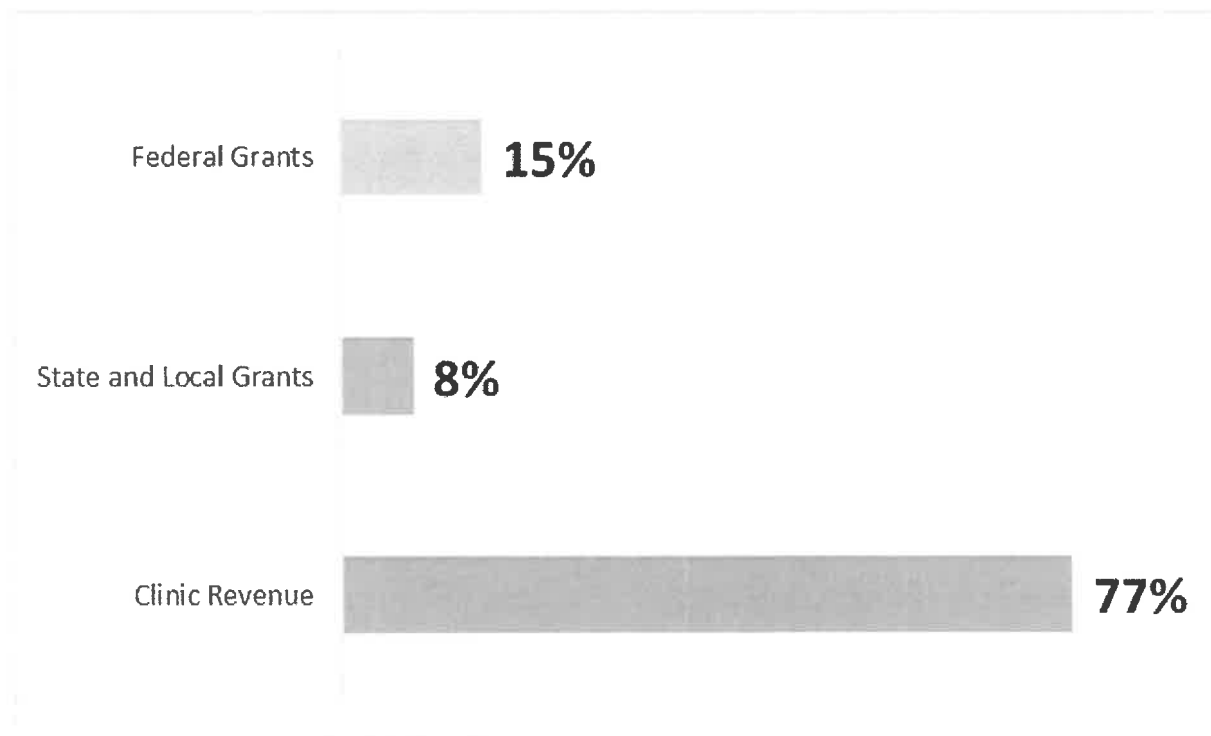
Patient Age Disrtibution		
0-4	2%	7%
5 to 9	4%	8%
10 to 14	6%	8%
15 to 19	7%	8%
20 to 24	5%	6%
25 to 29	5%	6%
30 to 34	7%	7%
35 to 39	7%	7%
40 to 44	8%	6%
45 to 49	8%	6%
50 to 54	8%	6%
55 to 59	8%	6%
60 to 64	8%	6%
65 to 69	7%	5%
70 to 74	5%	3%
75 to 79	3%	2%
80 to 84	1%	1%
85 and over	1%	1%
Total	16,091	

Santa Cruz Health Centers

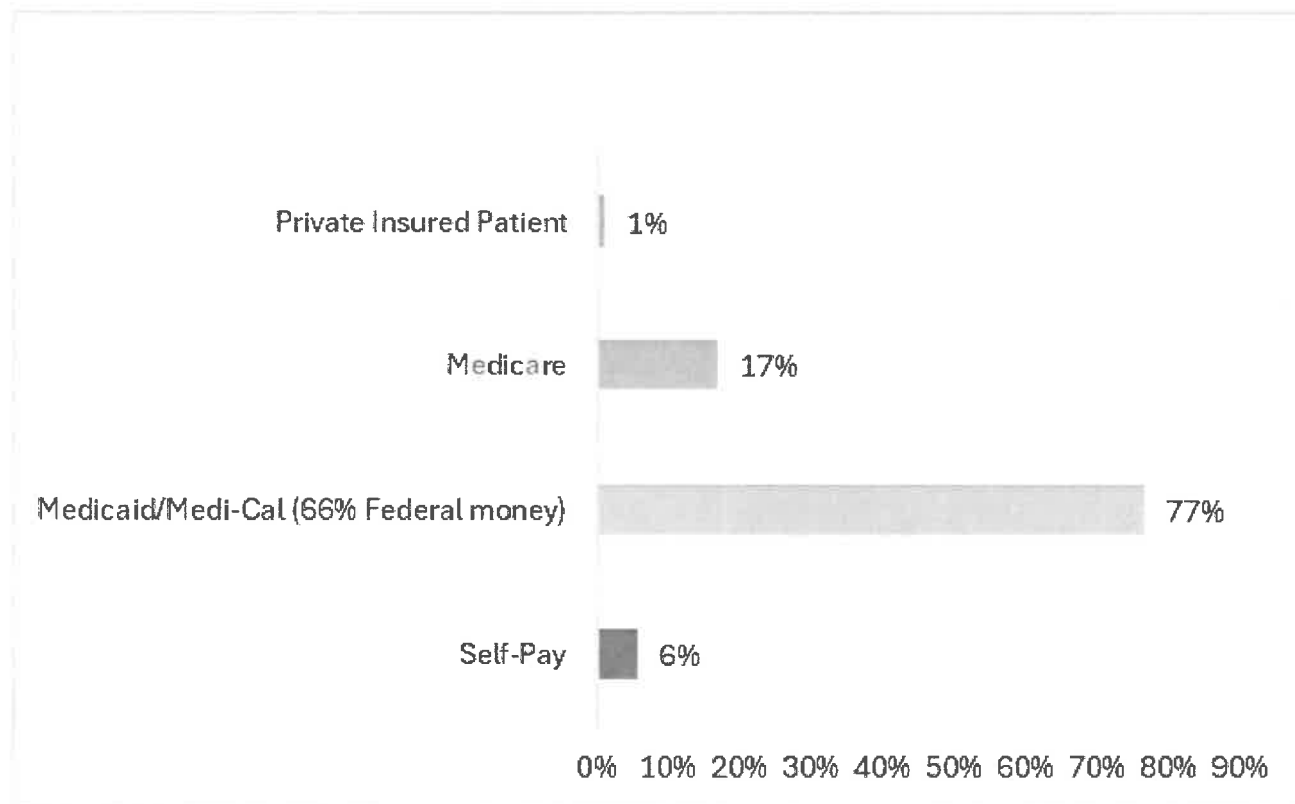
CA Health Centers

Ethnicity		
White (Non-Hispanic)	31%	26%
Total Latino	56%	56%
African-American/Black	1.2%	8%
Asian	1.2%	8%
More than One Race	0.74%	1%
American Indian/Alaska Native	0.50%	1%
Native Hawaiian and Other Pacific Islander	0.16%	0.20%
Decline to State	9%	N/A
Total	16,091	
Patients Best Serviced in a language other than English	44%	

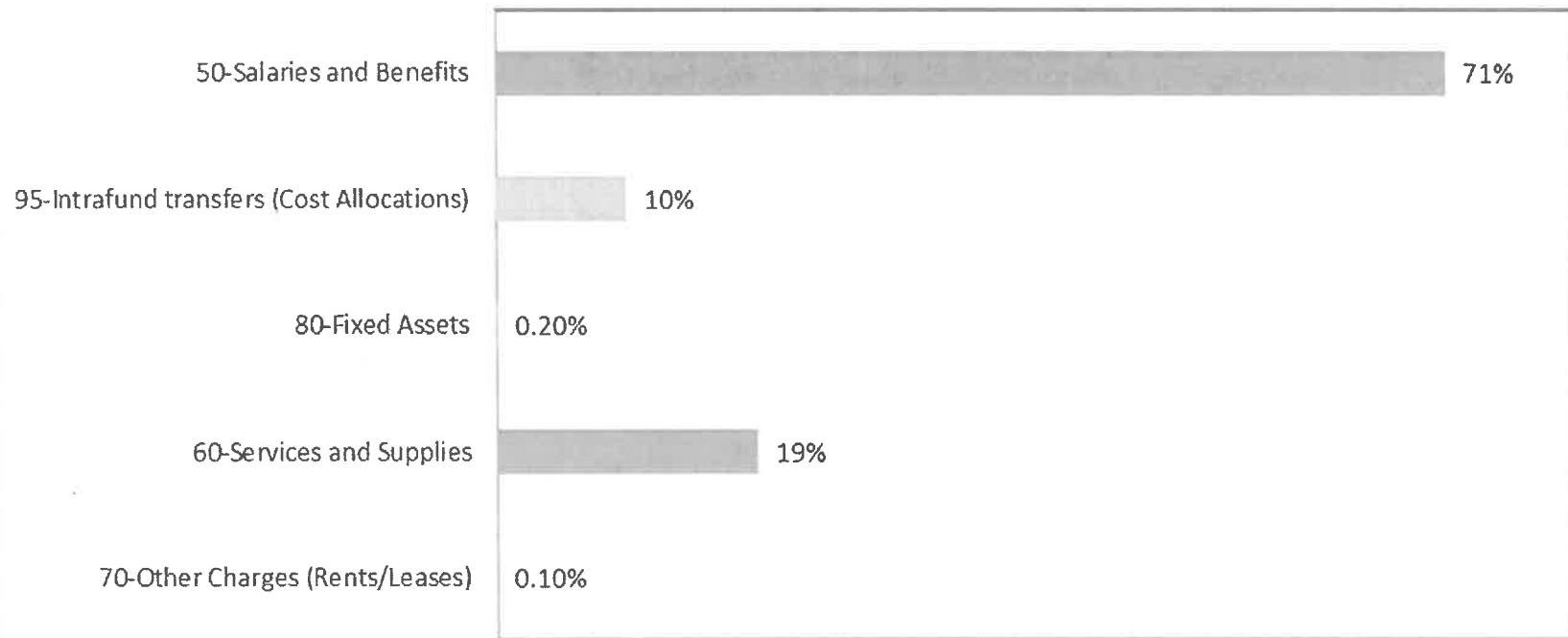
Where does our money come from (revenue)?



Percentage of Charges for Services by Payor Source?



Where does our money go (expenses)?





HEALTH CENTERS HEALTH SERVICES AGENCY

Encounter Dates Available: 10/13/00 - 09/24/26

Encounter Last Refresh: 03/24/25
Data As Of Midnight: 03/21/25

Week/Month

Provider/Location

Encounter Date

7/1/2022 3/31/2023

Department

All

Encounter Type

All

Visit Type

All

Provider

Billable

Payor

All

Visit Program

All

Total Completed
Appointments

42,573

Avg. Completed Encs
per Week

1,064

Number of Unique
Patients

10,476

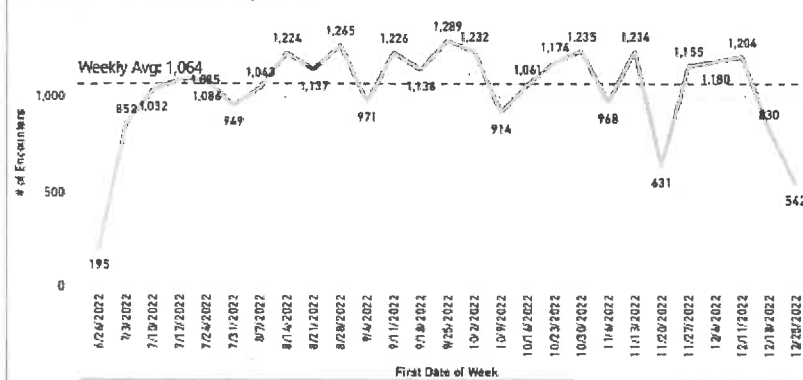
Avg. Number of Encs
per Patient

4.1

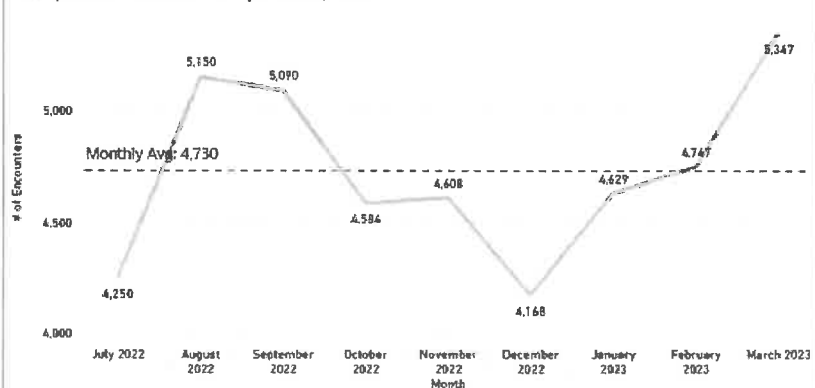
Avg. Provider Lag

2.4
Days

Completed Encounters by Week



Completed Encounters by Month/Year





HEALTH CENTERS HEALTH SERVICES AGENCY

Encounter Dates Available: 10/13/00 - 09/24/26

Encounter Last Refresh: 03/24/25
Data As Of Midnight: 03/21/25

Week/Month

Provider/Location

Encounter Date

7/1/2023 7/31/2024

Department

All

Encounter Type

All

Visit Type

All

Provider

Billable

Payor

All

Visit Program

All

Total Completed
Appointments

46,423

Avg. Completed Encs
per Week

1,190

Number of Unique
Patients

10,624

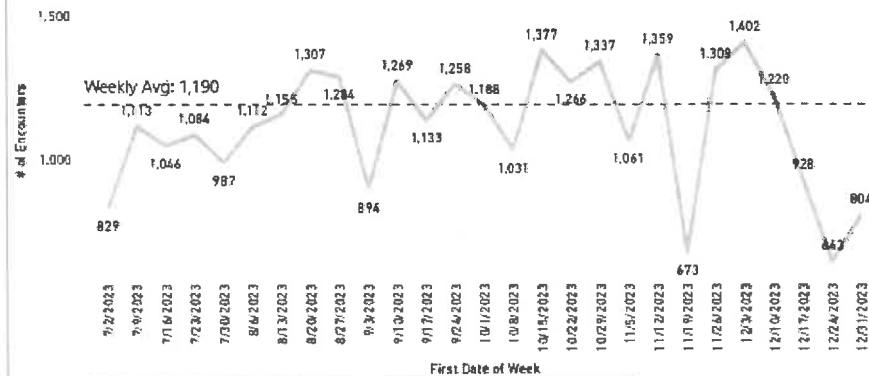
Avg. Number of Encs
per Patient

4.4

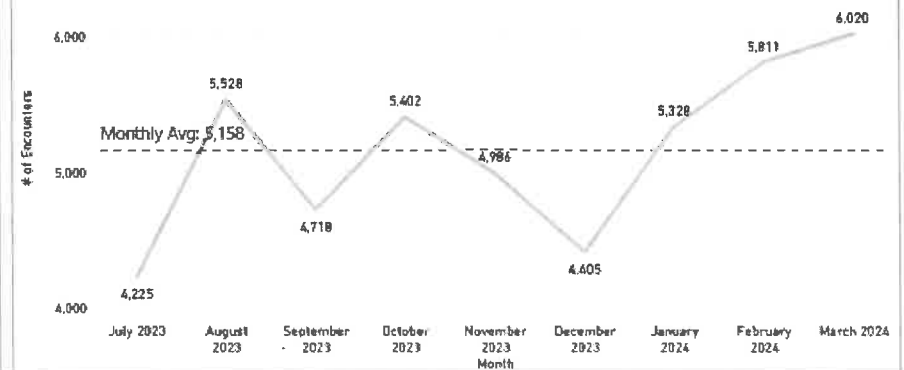
Avg. Provider Lag

2.1
Days

Completed Encounters by Week



Completed Encounters by Month/Year



20% Increase in Reimbursable Completed Appointments



HEALTH CENTERS
HEALTH SERVICES AGENCY

Encounter Dates Available: 10/13/00 - 09/24/26

Encounter Last Refresh: 03/24/25

Data As Of Midnight: 03/21/25

Week/Month

Provider/Location

Encounter Date

7/1/2024 3/31/2025

Department

All

Encounter Type

All

Visit Type

All

Provider

Billable

Payor

All

Visit Program

All

Total Completed
Appointments

55,832

Avg. Completed Encs
per Week

1,396

Number of Unique
Patients

11,373

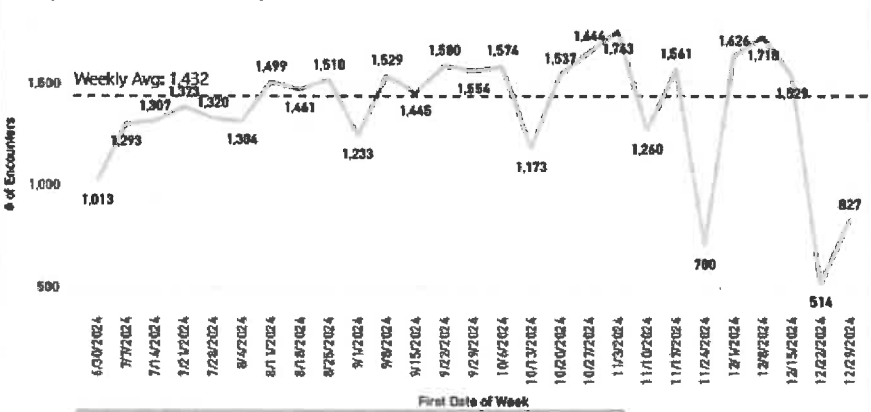
Avg. Number of Encs
per Patient

4.9

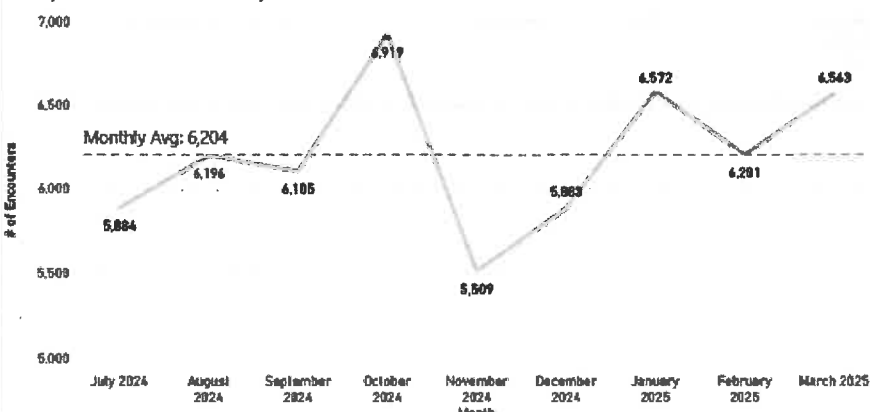
Avg. Provider Lag

1.5
Days

Completed Encounters by Week

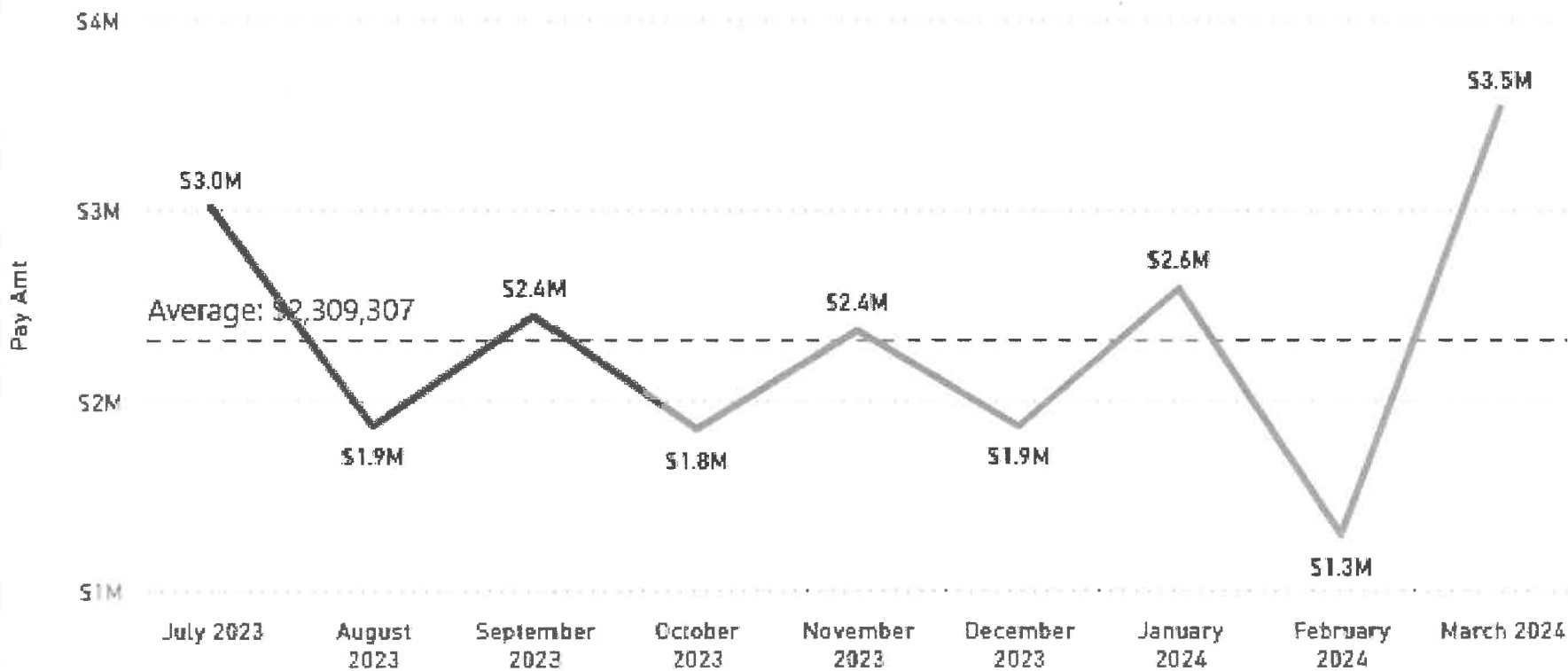


Completed Encounters by Month/Year



Total Payments per Payment Post Month and Week

(Can be drilled down to see Payments by Post Week)



Total Payments per Payment Post Month and Week

(Can be drilled down to see Payments by Post Week)

