

The County of Santa Cruz

Integrated Community Health Center Commission

AGENDA

February 8th 2018 @ 12:00 pm

Meeting Location: 1080 Emeline Avenue, DOC Conference Room (Second Floor), Santa Cruz, CA 95060
5901 Christie Ave Emeryville, CA 94608

ORAL COMMUNICATIONS - Any person may address the Commission during its Oral Communications period. Presentations must not exceed three (3) minutes in length, and individuals may speak only once during Oral Communications. All Oral Communications must be directed to an item not listed on today's Agenda, and must be within the jurisdiction of the Commission. Commission members will not take actions or respond immediately to any Oral Communications presented, but may choose to follow up at a later time, either individually, or on a subsequent Commission Agenda.

1. Welcome/Introductions
2. Oral Communications
3. December 14th, 2017 Meeting Minutes – Recommend for Approval
4. Community Health Center Presentation – Tour of the Emeline Health Center
5. Quality Management Committee Update
6. Budget/Financial Update
7. CEO Update

Action Items from Previous Meetings:

Action Item	Person(s) Responsible	Date Completed	Comments
Action item #1: Rahn requested a breakdown of the results per job and per site for the QM Employee Satisfaction Survey	Raquel Ramirez Ruiz		
Action Item #2: Gustavo requested a tour of the Construction Zone at Emeline Campus	Raquel Ramirez Ruiz		

Next meeting: March 8th, 2018 12:30 pm-2:30 pm (1080 Emeline Ave, Building D (DOC Conference Room, Second Floor) Santa Cruz, CA)

The County of Santa Cruz Integrated Community Health Center Commission

Minute Taker: Linda Manley

Minutes of the meeting held December 14, 2017

1. Attendance	
	Chair
Rahn Garcia	Vice-Chair
Nicole Pfeil	Member
Pam Hammond	Member
Kristin Meyer	Member
Dinah Phillips	Member
Gustavo Mendoza	Member
Amy Peeler	County of Santa Cruz, Health Services, CEO of Clinics
Raquel Ramirez Ruiz	County of Santa Cruz, Health Services, Sr. Health Services Manager
Jeanette Garcia	County of Santa Cruz, Health Services, Admin Services Manager
Jessica McElveny	County of Santa Cruz, Health Services, Admin Aide
Linda Manley	County of Santa Cruz, Health Services, Admin Aide
Meeting Commenced at 12:40 pm and concluded at 1:42 pm	
2. Excused/Absent	
Absent: Rama Khalsa, Christina Berberich, Len Finocchio	
3. Oral Communications	
4. Review of November 9th, 2017 minutes - Recommend for Approval	
Dinah Philips motioned for the acceptance of the minutes, the motion was seconded by Kristin Meyer. The rest of the members present were in favour.	
5. Quality Management Committee Update	
Raquel presented the QM Employee Satisfaction Survey results. Rahn requested a breakdown of the results per job and per site for the QM Employee Satisfaction Survey.	
6. Risk Management Report	
Raquel Ramirez Ruiz distributed the Risk Management Report highlighting the 2017 goals and objectives. She also provided and update on the activities related to Risk Management	
7. Budget/Financial Update	
Jeanette Garcia gave an update on the year to date financials.	
8. CEO update	
Amy Peeler provided an update on hiring new staff, the status of the Hep A outbreak and the current and upcoming construction at multiple clinic sites. She also reported on the approaching Federal fiscal cliff and the countywide budget through FY 19/20.	
Action item #1: Rahn requested a breakdown of the results per job and per site for the QM Employee Satisfaction Survey	
Action Item #2: Gustavo requested a tour of the Construction Zone at Emeline Campus	

Next Meeting: January 11th, 2018 12:30 PM to 2:30 PM at 1080 Emeline Ave Building D (DOC Conference Room, Second Floor), Santa Cruz, CA

Minutes approved _____ / / _____
(Signature of Board Chair or Co-Chair) (Date)

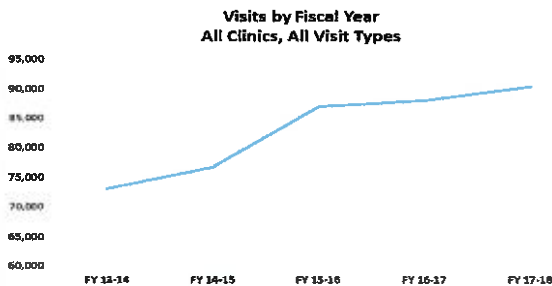
Clinic Services Division Financials at 1/31/18

1	A	B	C	D	E	F
2	Row Labels	Sum of Budget	Sum of Actual	Sum of Estimated Actuals	Sum of EA Var to Bud	58% of FY
3	EXPENDITURE	39,938,524	16,079,740	35,187,533	(4,750,991)	40%
4	CLINIC ADMINISTRATION	5,272,758	2,974,156	5,948,312	675,554	56%
5	CORAL STREET CLINIC (HPHP)	3,871,681	1,716,953	3,505,798	(365,883)	44%
6	EMELINE CLINIC	8,575,834	3,888,334	7,776,668	(799,166)	45%
7	FORENSIC SERVICES	0	104,364	0	0	
8	MENTAL HEALTH FQHC	13,436,639	3,533,189	9,436,639	(4,000,000)	26%
9	WATSONVILLE CLINIC	7,181,612	3,465,430	6,930,860	(250,752)	48%
10	WATSONVILLE DENTAL	1,600,000	397,314	1,589,256	(1,011.69)	25%
11	REVENUE	(37,590,865)	(11,993,231)	(32,954,428)	4,636,437	32%
12	CLINIC ADMINISTRATION	(1,733,532)	(525,988)	(1,733,532)	0	30%
13	CORAL STREET CLINIC (HPHP)	(2,783,219)	(217,119)	(2,783,219)	0	8%
14	EMELINE CLINIC	(8,622,825)	(2,328,796)	(7,986,388)	636,437	27%
15	MENTAL HEALTH FQHC	(14,536,639)	(4,626,828)	(10,536,639)	4,000,000	32%
16	WATSONVILLE CLINIC	(7,714,650)	(3,368,737)	(7,714,650)	0	44%
17	WATSONVILLE DENTAL	(2,200,000)	(925,762)	(2,200,000)	0	42%
18	Grand Total	2,347,659	4,086,509	2,233,105	(114,554)	

CLINIC SERVICES ACCOMPLISHMENTS AND GOALS

FY 2017-18 ACCOMPLISHMENTS

- Launched Emeline Health Center Renovation/Remodel Project: Twelve exam rooms will be added, allowing for an estimated increase of 5,000 patient visits annually.
- Expanded Medication Assisted Treatment services: Twelve providers were trained and certified to provide buprenorphine to patients at all four clinic sites as part of the MAT program, rendering care to more than 100 patients through this program.
- Increased Naloxone (Narcan) training: Trained individuals and service providers in administering Naloxone to reverse opioid overdose; approved standing order for Naloxone distribution for opioid overdose reversal; distributed over 300 Narcan kits in the community.
- Provided approximately 90,000 primary care, behavioral health, immunization and ancillary care service visits to 15,000 unique patients.



- Collaborated with Public Health response team for Hepatitis A outbreak: Worked collaboratively with public health, city and county programs to outreach, engage, and vaccinate individuals experiencing homeless against Hepatitis A, effectively containing and preventing further outbreak.
- Received numerous competitive grant awards including Intensive Case Management from the Central California Alliance for Health (\$600,000); Access Increases in Mental Health Substance Abuse Services from the Health Resources and Services Administration (\$175,700); and Hub and Spoke from Janus of Santa Cruz County (\$660,075).

FY 2018-19 GOALS

- Achieve federal recognition as Level 3 Patient Centered Medical Homes
- Increase Medication Assisted Treatment direct services as a grantee of Janus' Hub and Spoke program, doubling patient care from 100 to 200 individuals.
- Implement intensive case management services at clinic sites to decrease unnecessary use of emergency and inpatient services. An estimated 60 patients will demonstrate improved clinical quality measures including reduction/amelioration of emergency room visits.
- Continue to increase primary care provided to low-income county patients through clinic expansions, improving service capacity for an estimated 1,500 additional unique patients, providing approximately 5,000 additional visits annually.
- Expand video based medical interpretation services access to all clinic sites.
- Expand provider participation in Clinic Services robust Peer Review Committee for improved medical risk management and quality patient care.
- Provide permanent supportive housing to nine additional individuals experiencing chronic homelessness with funding from the Department of Housing and Urban Development Continuum of Care program.
- Begin piloting Shared Medical Visits for patients with diabetes in collaboration with the Diabetes Health Center.
- Explore Nurse Practitioner Residency Program and Physician Assistant preceptor opportunities for our clinic sites.
- Establish a Comprehensive Perinatal Services Program at the Watsonville Health Center to provide provides a wide range of culturally competent services to Medi-Cal pregnant women, from conception through 60 days postpartum.